



Select the date.

This notice applies to your vehicle. Your VIN(s) can be found on the bottom or back of this page.

Subject: PACCAR MX 7 Year / 700,000 Miles Major Component Limited Extended Service Agreement
EXPIRATION DATE: 11/15/2024

Dear Peterbilt Customer,

Your chassis (listed within this letter) may be eligible for a Limited Extended Service Agreement.

PACCAR is using Prognostics and predictive analytics to take a proactive approach for maximizing uptime. Vehicle data from Connected trucks is being used to identify the need for service, prior to failure, allowing for planned repairs. As a result, PACCAR is sunsetting the PACCAR MX 7 Year / 700,000 Miles Major Component coverage for your vehicle on 11/15/24. We are pleased to offer the option to obtain a Limited Extended Service Agreement for your vehicle at no charge if you register by 11/15/24. The Limited Extended Service Agreement will be enhanced with Prognostics to maximize your uptime.

Registration MUST be completed on the PACCAR Powertrain website by 11/15/2024 to be eligible for this coverage. Scan the following QR code or enter this URL in a web browser.

<https://paccarpowertrain.com/service-agreement/>



PACCAR
Powertrain
Registration
Site

Only vehicles that have been registered will receive Limited Extended Service Agreement Coverage. Eligible chassis are equipped with Engine Model Year 2017-2019 PACCAR MX engines.

This Limited Extended Service Agreement covers the following components to **7 years/700,000 miles**:

- Camshaft
- Camshaft Follower
- Connecting Rods, Caps, and Bolts
- Crankshaft
- Cylinder Block Casting, Main Bearing Caps and Bolts
- Cylinder Head Casting and Bolts
- Flywheel Housing
- Gears – All (Camshaft, Crankshaft, Idlers, and Oil Pump)
- Coolant Thermostat Housing
- Water Pump Housing

Full details, terms, and conditions provided upon website registration.

Sincerely,

Michelle Ponsonby
Director of Customer Experience
Peterbilt Motors Company