

Technical product information

Topic	Water evident on the A-Post pillar seam - Water dripping behind the door seal - Sunroof specified vehicles only
Market area	Australia E04 Bentley rest Asia and Australia (6E04),China 723 Volkswagen (Anhui) Automotive CO (6723),China 796 VW Import Comp. Ltd (Vico), Beijing (6796),Germany E02 Bentley rest Europe (6E02),Japan E03 Bentley Japan (6E03),Korea, (South) E08 Bentley South Korea (6E08),United Arab Emirates E06 Bentley Middle East and Africa (6E06),United Kingdom E01 Bentley UK (6E01),United States E05 Bentley USA and rest America (6E05)
Brand	Bentley
Transaction No.	2070638/2
Level	EH
Status	Approval
Release date	

New customer code

Object of complaint	Complaint type	Position
vehicle service -> service, maintenance -> repair execution	service: process -> with determination of concern	
body fixtures and fittings -> closures	leaks	

Vehicle data

New Continental GT and New Flying Spur

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3S3*	2018	E		*	*	*
3S3*	2019	E		*	*	*
3S3*	2020	E		*	*	*
3S3*	2021	E		*	*	*
3S3*	2022	E		*	*	*
3S3*	2023	E		*	*	*
3S3*	2024	E		*	*	*
ZG2*	2020	E		*	*	*
ZG2*	2021	E		*	*	*
ZG2*	2022	E		*	*	*
ZG2*	2023	E		*	*	*
ZG2*	2024	E		*	*	*

Documents

Document name
master.xml

Customer statement / workshop findings

- Water evident on the A-Post pillar seam - Water dripping behind the door seal (Figure 1)



Figure 1

Hint: In some cases the footwell carpet may be wet

Or

After conducting TPI 2062622/- water is found to be leaking from the location shown in Figure1

Technical background

NOTICE

The issue described is only evident on vehicles with a sunroof, in the event the issue is evident and the vehicle is not specified with a sunroof please raise a DISS query and await feedback before conducting any further work

However

If a sunroof is fitted and the issue is evident please continue with the instructions within the Measure section

Production change

Under investigation

Measure

CAUTION

Please ensure all guidelines within the repair manual are strictly followed before and whilst conducting any work on vehicles with a High voltage system (where applicable)

1) Has TPI 2075579/- been conducted?

No - Please conduct 2075579/- to completion

Yes - 2075579/- has been completed and the leak is still evident from the location shown in Figure 1 In the event the leak is still evident the operative should request assistance via a new or existing DISS query



NOTE TO PRODUCT SUPPORT: Please second level the DISS query to the Body and Trim Senior Engineer and await feedback before conducting any further work