

AIRSTREAM®

Airstream Service Bulletin

Bulletin Number: 201

Product Line: Model Year 2025 Globetrotter travel trailer

Subject: Coleman MACH AC Thermostat Controller

Date: 10/28/2024

To: Airstream Dealer

Airstream has identified an operating issue with the Coleman MACH air conditioner thermostat controller on certain model year 2025 Globetrotter travel trailers. The following service bulletin instructions will help identify the issue and the solution.

Range of Vehicles Involved:

Airstream 2025 Globetrotter travel trailers.

Built Between: **July 29, 2024 – August 21, 2024.**

Serial Number Range: **573343 – 573897**

Note: Because our VINs do not run in a contiguous series, there will be units in the VIN range which will not be affected by this Service Bulletin. Below is the list of affected units

573512	573343	573572	573575	573583	573592	573594	573597	573605
573625	573634	573651	573654	573655	573659	573668	573673	573676
573677	573684	573687	573690	573693	573716	573717	573732	573745
573748	573754	573762	573763	573767	573768	573770	573784	573788
573794	573797	573802	573803	573805	573808	573811	573812	573817
573825	573834	573843	573859	573862	573870	573873	573885	573897

Warranty Reimbursement:

The retail owner may request that you complete the repair. If so, please follow the warranty reimbursement procedure. If the unit and/or units are in your inventory, or if you are requested to perform the repair for the retail customer, please complete the advised repair and send in a warranty claim referencing this technical service bulletin number for reimbursement. The time allowed for the repair is explained below.

Please contact the Airstream Customer Service office at **877-344-1076 ext. 7491** or **support@airstream.com** for any questions, or concerns.

SERVICE ACTION:

Follow the installation instructions provided, by adding a terminating resistor in the appropriate Coleman air conditioner. Use Operation Code **TTSBR8938079 .25 Hrs.**

encl. – Repair Procedure



Rick March

General Manager of Airstream Customer Service Group

Re: Technical Service Bulletin #201