



Subject: CSP11 - CUSTOMER SERVICE PROGRAM - WARRANTY EXTENSION MATCHING TSB – 01-002/23	Campaign No.: CSP11
	Last Issued : 10/15/2024

DESCRIPTION

Attention all Mazda Dealers:

Please review the entire Dealer Email below announced on October 17, 2024 for full details regarding this campaign.

Warranty Information is at the bottom of the TSB

Parts and Warranty information and Repair Procedures will be available by October 25, 2024. Until that time if a vehicle is presented to your dealer with a complaint and CSP11 is visible in eMDCS, please click [here](#) and follow instructions in TSB 01-002/23 COOLANT LEAKS AT CYLINDER HEAD and hold claims until the Parts and Warranty Information is available in eMDCS and MGSS.

If you have any questions please contact the Warranty Hotline or fill out Dealer Recall Help on OneMazda.

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.