

Subject: DOOR BELTLINE MOLDING LOOSE OR FELL OFF	Service Alert No.: SA-075/24
	Last Issued : 10/16/2024

BULLETIN NOTES

This Service Alert supersedes the previously issued SA(s) listed below. The changes are noted in Red.

Previous SAs:	Date(s) Issued:
SA-067/23	10/19/23

APPLICABLE MODEL(S)/VINS

2023- 2025 CX-50

DESCRIPTION

Some customers may complain that a door beltline molding is loose, fell off, or is missing.

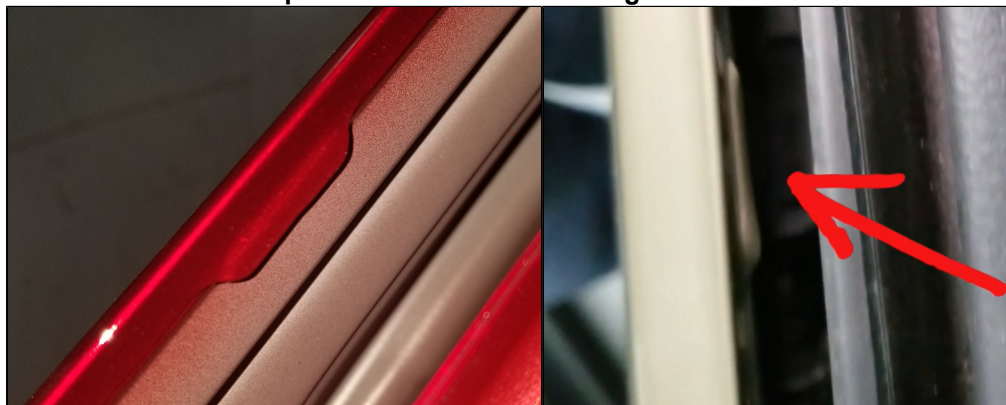
REPAIR PROCEDURE

1. Verify the customer concern by checking all 4 beltline moldings to see if they are properly attached and not loose.
2. Remove all loose beltline moldings.

CAUTION: Be careful to not scratch the vehicle paint.

3. Use a hooked tool (e.g. a crochet hook) to straighten the bent tabs. The tabs may be bent in or out.

Review the video and photo below <click the images>.



- If the tab is bent inward, the belt molding will not hold in place. When removed, the belt molding's internal clips can be damaged where it was properly held in place. DO NOT try to reuse it.
- If the tab is bent outward, the belt molding's internal clips can be damaged during the installation and it will not

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical--including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

hold in place. It must be replaced.

4. Replace all loose beltline moldings.

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.