



<b>Subject:</b>  1/2 SHIFT GRUNT NOISE UNDER MEDIUM TO AGGRESSIVE THROTTLE (PHEV)	<b>Service Alert No.:</b> SA-074/24
	<b>Last Issued :</b> 10/04/2024

## BULLETIN NOTES

### APPLICABLE MODEL(S)/VINS

2024-2025 CX-90 PHEV  
2025 CX-70 PHEV

## DESCRIPTION

Some customers may experience a grunt or grind noise when the transmission shifts from 1st gear to 2nd gear.

- The grunt-type noise is produced during the 2nd gear engagement.
- This issue will not affect the driveability or reliability of the vehicle.
- The vehicle is safe to drive.

It is OK to release the vehicle back to the customer.

### Verbiage for customer communication:

Mazda has determined that the transmission in your vehicle is operating as designed and performing within normal parameters. Please rest assured that your vehicle is safe to drive and complies with all safety and performance standards. As part of Mazda's ongoing commitment to improvement, we are collecting data to help enhance performance in the future.

## REPAIR PROCEDURE

## WARRANTY INFORMATION

Use NPF Diagnosis for diagnostic time of the transmission.

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