

Subject: SEAT WARMER TURNS OFF DURING I-STOP OPERATION	Bulletin No.: 09-044/24
	Last Issued : 10/11/2024

BULLETIN NOTES

APPLICABLE MODEL(S)/VINS

2024 CX-30 (Mexico built) vehicles with VINs lower than 3MV DM**** ** 678321 (Produced before Mar. 19, 2024)

2024 Mazda3 (Mexico built) vehicles with VINs lower than 3MZ BP**** ** 421448 (Produced before Apr. 4, 2024)

DESCRIPTION

Some customers may complain that the seat warmer and seat warmer switch light turn off during i-stop operation. This concern may be caused by the dash-electrical supply unit turning off the seat warmer when it receives the i-stop signal. To eliminate this concern, the dash-electrical supply unit control software has been modified.

Customers having this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

1. Verify the customer concern.
2. Reprogram the **DASH_ESU** with the Mazda Modular Diagnostic System (M-MDS) using Mazda Diagnostic And Repair Software (**MDARS**) **135.05** or later software. Refer to MDARS ECU Reprogramming Procedure.

NOTE:

- **Be sure to submit Diagnostic Information (ODR) data as it is a required item and will be checked during warranty claim submission. Instructions can be found under M-MDS -> MDARS (Uploading Diagnostic Information (ODR) Data).**
 - When PCM has been selected, MDARS will reprogram PCM, ECM and TCM together as one software package, but some vehicles need TCM reprogramming only as PCM and ECM already have modified software at the factory or by reprogramming for other concerns.
 - Reprogramming is not necessary if current calibration file name in the ECU FILENAME screen is the same as shown in Calibration Files Information or with later suffix.
 - After the reprogramming, pending DTC P2610:00 [PCM] may be stored without the CHECK ENGINE light ON. Since this DTC may turn to a current DTC depending on operations after the reprogramming, clear DTC after all repair work is done.
3. Clear any other DTCs.
 4. Verify the repair by starting the engine and confirming there is no CHECK ENGINE light ON or abnormal warning lights present.

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CALIBRATION

ECU	File Name (Old)	File Name (New)	Actual time to reprogram
DASH_ECU	BHSA-66S11-D	BHSA-66S11-E	3 min.

WARRANTY INFORMATION**NOTE:**

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	64
Damage Code	9W
Part Number Main Cause	5555-61-590
Quantity	0
Operation Number / Labor Hours:	XXWTCXFX / 0.3 Hrs.

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