

TECHNICAL SERVICE BULLETIN, VIN: «VIN»
SB-75 Removing 30A Fuse, Go Power! Solar panel system.

October 28, 2024

Dear Tiffin Motorhome Owner,

It has come to our attention that on certain 2022, 2023, 2024, 2025 Allegro Bay; 2023, 2024, 2025 Allegro Breeze; 2023, 2024, 2025 Allegro Bus; 2023, 2024, 2025 Allegro RED 360; 2023, 2024, 2025 Phaeton; 2023, 2024, 2025 Zephyr Motorhomes that are equipped with optional Go Power! solar panels systems, the 30A inline fuse located before the cable entry plate should be removed. The plastic housing surrounding the fuse may become heat damaged from heat generated by the normal operation of the 30A fuse, which would cause the solar panel system to not operate as designed.

Due to updated recommendations from Go Power!, Tiffin Motorhomes is removing this 30A fuse from the solar panel system.

Please take your motorhome to a service center of your choice to have the correction completed. This repair should take **30 minutes** or less and will be completed at no charge to you.

A list of Tiffin Motorhomes authorized dealers is available online at <https://tiffinmotorhomes.com/service-center-locations>. If you are using a service center that is not a Tiffin Motorhomes authorized repair facility, please make sure that they contact Tiffin Motorhomes at 256-356-0261 or service@tiffinmotorhomes.com for the required instructions and time allowed for the repair. Tiffin Motorhomes will not pay over the allowed time unless the repair facility receives prior authorization. For authorization, contact Tiffin Motorhomes at 256-356-0261 or service@tiffinmotorhomes.com.

This technical service bulletin will expire December 1, 2025. Please make sure that the repair is completed prior to this date. Work completed after this date will be done at the customer's expense.

You may be liable for any progressive damage that results from your failure to complete this technical service bulletin within a reasonable time after receiving notification.

We regret any inconvenience this action may cause but feel certain you understand our interest in your continued use and enjoyment of your coach.

Tiffin Motorhomes

TECHNICAL SERVICE BULLETIN

SB-75 Removing 30A Fuse, Go Power! Solar panel system.

October 28, 2024

Dear Tiffin Motorhome Dealer,

It has come to our attention that on certain 2022, 2023, 2024, 2025 Allegro Bay; 2023, 2024, 2025 Allegro Breeze; 2023, 2024, 2025 Allegro Bus; 2023, 2024, 2024, 2025 Allegro RED 360; 2023, 2024, 2025 Phaeton; 2023, 2024, 2025 Zephyr Motorhomes that are equipped with optional Go Power! solar panels systems, the 30A inline fuse located before the cable entry plate should be removed. The plastic housing surrounding the fuse may become heat damaged from heat generated by the normal operation of the 30A fuse, which would cause the solar panel system to not operate as designed.

Due to updated recommendations from Go Power!, Tiffin Motorhomes is removing this 30A fuse from the solar panel system.

Owners will be notified by mail about the technical service bulletin and will be instructed to take their motorhome to a reputable service center **OR** dealer of their choice to have this update completed. Tiffin Motorhomes is allowing up to 30 minutes for the removal of this fuse.

Please verify the motorhome is involved in this service bulletin **before** beginning the correction. To verify a motorhome's involvement in this technical service bulletin, please visit our website, tiffinmotorhomes.com. Choose the "Dealer Login" page and click on "Vehicle Recall Lookup" and enter the complete 17-digit VIN number. No login or password is needed. To view work instructions, please click on "Flat Rate Manual" and choose "Service Bulletins" for Model and "SERVICE BULLETINS" for the Section, scroll down to SB-75 and click "Show Files" and then download the work instructions.

This technical service bulletin will expire December 1, 2025. Please make sure that the removal of the fuse is completed prior to this date. Work completed after this date will be done at the customer's expense.

We regret any inconvenience this action may cause but feel certain you understand our interest in the continued use and enjoyment of the involved motorhomes.

Tiffin Motorhomes

Technical Service Bulletin SB-75 Repair Instructions

Models Involved: 2022, 2023, 2024, 2025 Allegro Bay; 2023, 2024, 2025 Allegro Breeze; 2023, 2024, 2025 Allegro Bus; 2023, 2024, 2025 Allegro RED 360; 2023, 2024, 2025 Phaeton; 2023, 2024, 2025 Zephyr Motorhomes that are equipped with optional Go Power Solar panels.

Purpose: To provide instructions on how to remove the 30-amp fuse from the solar panel docking port on the Go Power Solar panels system.

FLAT RATE CODE & TIME ALLOWED When filing the warranty claim for payment, please use the following flat rate code. **9975SB00, 0.50 hours for removing fuse(s)**

No authorization is required for work completed at the flat rate times stated on the work instructions. Use "SB75" as the authorization on claim for payment.

Tools needed:

Ladder
Safety Harness
Needle Nose Pliers
Drop Cloth

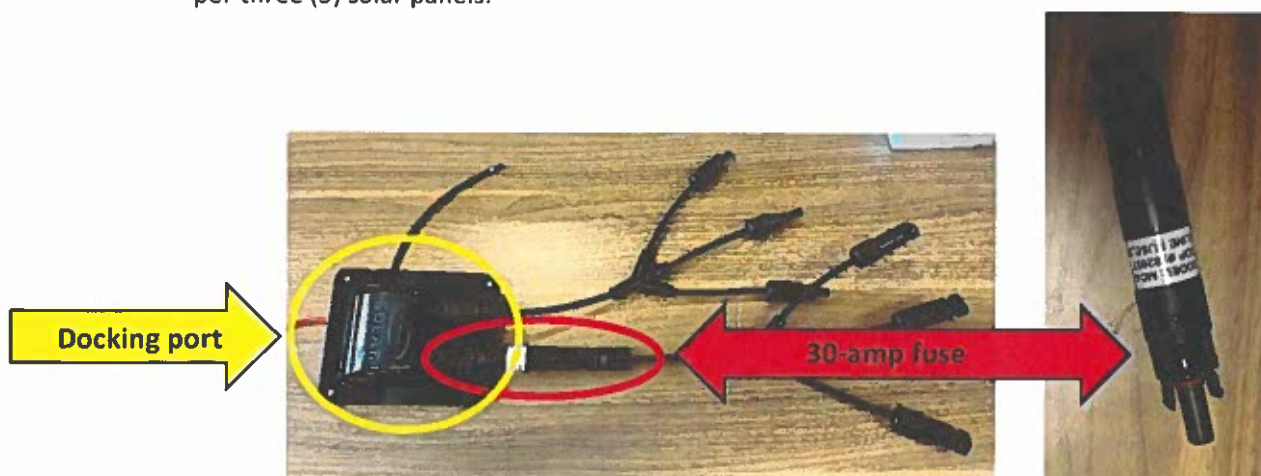
Parts Needed:

None

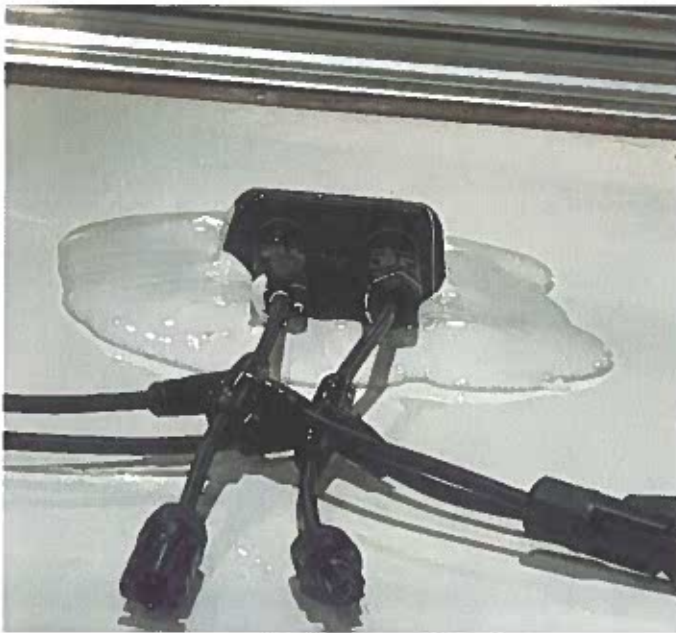
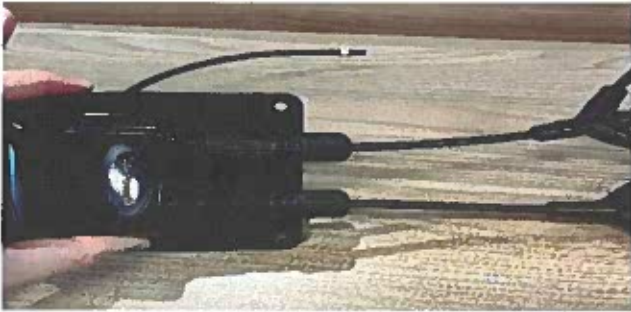
Repair Instructions

****CAUTION: Follow proper safety precautions to access the roof of the motorhome*****

1. Cover the solar panel faces completely with drop cloths (or similar opaque material) to halt the production of electricity while working with the solar panel system.
2. Locate the solar panel docking port on the roof of the motorhome. There will be one (1) docking port per three (3) solar panels.



3. Locate the tabs on the side of the fuse. Push in tabs on the side of the fuse to remove the fuse from the port and then from the jumper.
4. Once the fuse is removed from port and jumper, inspect the connections for any sign of heat damage. If damage is found, please contact Tiffin Motorhomes for replacement parts at 256-356-0261 or by email service@tiffinmotorhomes.com.
5. If there is no heat damage present, install the jumper back into the docking port. Discard the fuse.



6. Repeat as needed for the second (2nd) docking port if equipped.