



Dealer Principal	General Manager	Sales Manager	Service Manager	Parts Manager	Marketing	Finance
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		Phone #:				
		Email:				

Aftersales Bulletin

A 10 2024 06 – 00 64 36 02 00 - Spectre RR25 – Service Action Air Conditioning Drain Replacement

PERFORM THE PROCEDURE OUTLINED IN THIS SERVICE INFORMATION ON ALL AFFECTED VEHICLES THE NEXT TIME THEY ARE IN THE SHOP FOR MAINTENANCE OR REPAIRS AND PRIOR TO RETAIL DELIVERY.

This bulletin A 10 2024 06 supersedes bulletin A 10 2024 05 dated October 22, 2024.

Affected Vehicles

This Technical Campaign Service Action affects Rolls-Royce Spectre (RR25) vehicles built from March 31, 2023, and August 21, 2024.

Situation

The affected Rolls-Royce Spectre (RR25) vehicles which have been identified as having a potential issue concerning the Air Conditioning (A/C) drain system, leading to the possibility of water condensation leaking into the cabin.

The technical campaign involves checking the A/C connections (see below diagram) and replacing a connection pipe with an improved part. To prevent any mold forming, it is very important all areas in the cabin are completely dry.

Information

A technical campaign has been launched to ensure that all vehicles have the check/repair completed. Dealer personnel should use Integrated Service Processes Application (ISPA), or Aftersales Workplace (AWP), or S-Gate “Campaigns for Vehicle” to check whether a vehicle requires this technical campaign or via Aftersales Information Research (AIR).

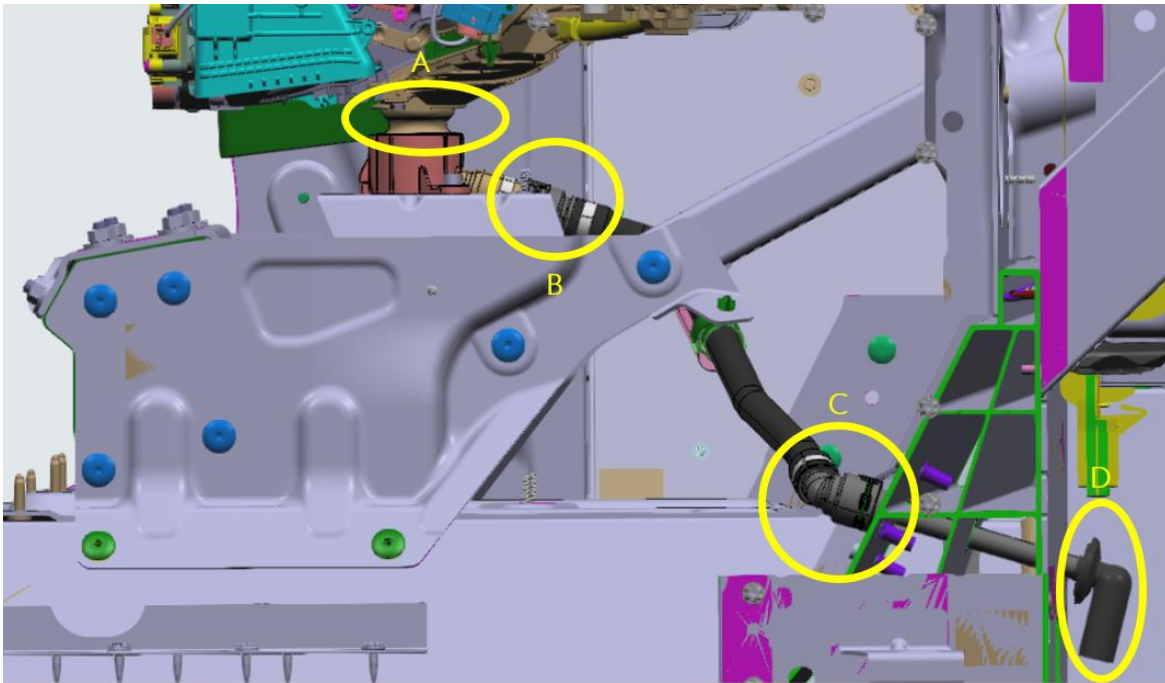
Procedure



Work must be completed by Rolls-Royce Motor Cars Level 2 High Voltage Technician or higher.

Note: TSARA case is not required to complete this re-work. Submit a TSARA case **only** if technical assistance is required or if there is an issue with the High Voltage system, for example high voltage disconnect not displayed. Please refer to HV Qualification and TSARA Authorization: RRMV_VI SEL-SEL-P-00-20000910599561-01.

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1. Replace the condensate pipe P/N 5B67EC6 “Connections B & C” reference the picture above, following Repair Instruction – 64 11 295 | REP-REP-P-6411295-RR25E up to Action 44. Continue with the other checks before rebuilding the vehicle.
2. Check A/C drain connection “A” is fitted correctly. See the below photos for “OK” and “NOK” conditions. Adjust if required.

NOK Condition



OK Condition

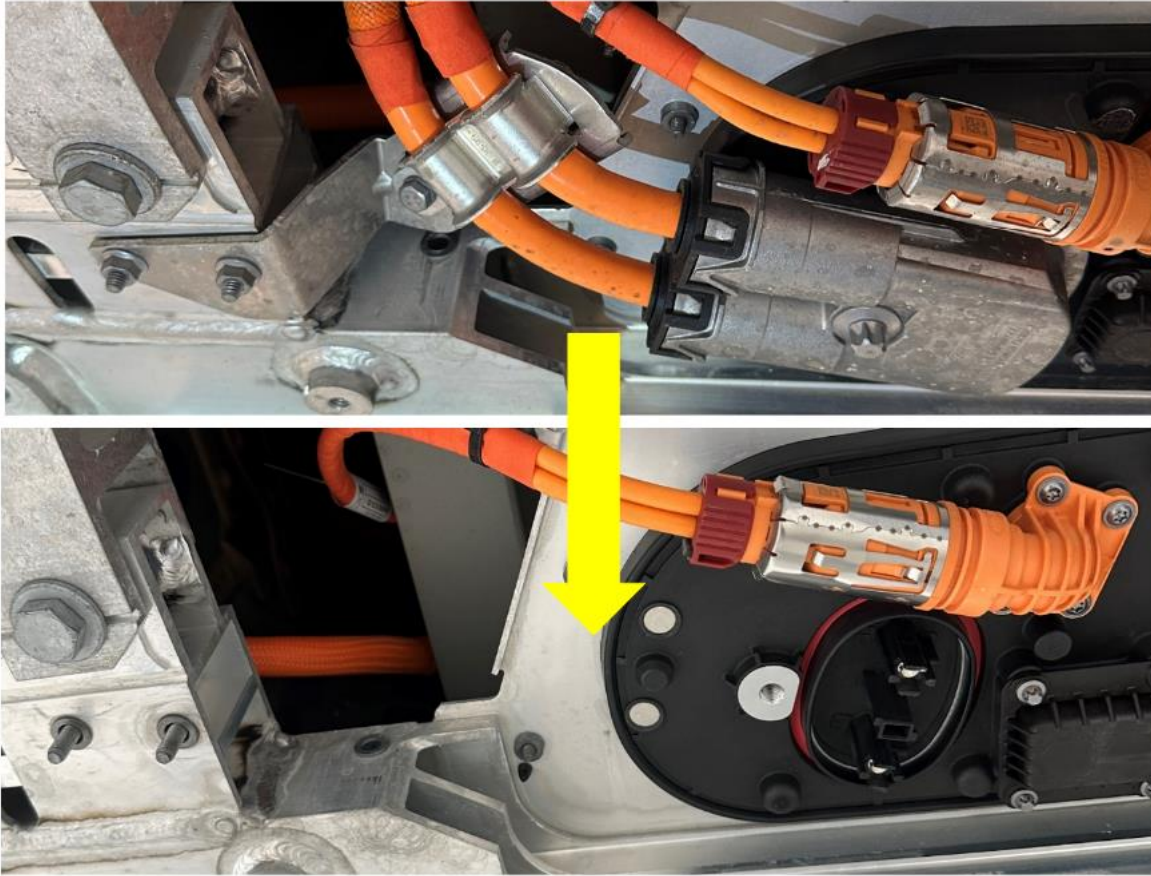


3. Replace A/C Drain connection “D” shown in the main A/C drain system by carrying out the following operations:

Remove the front stiffening plate, ref Repair Instruction - 31 11 040 | REP-REP-P-3111040-RR25.

Remove front HEAT wiring bracket and HEAT HV connection to battery. (see image below) ref Repair Instruction - REP-REP-P-1251560-RR25_220MF. Action 22.

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4. Locate connection point "D" Grommet (elbow) shown below. Fit a new "D" grommet with P/N 8493163.



For more information on refitting connection point "D" Grommet please see Service Solution SEL-SEL-P-64-20000986072761 PDF document pages 7 – 10.

5. Reattach the stiffening plate, ref Repair Instruction - 31 11 040 | REP-REP-P-3111040-RR25.

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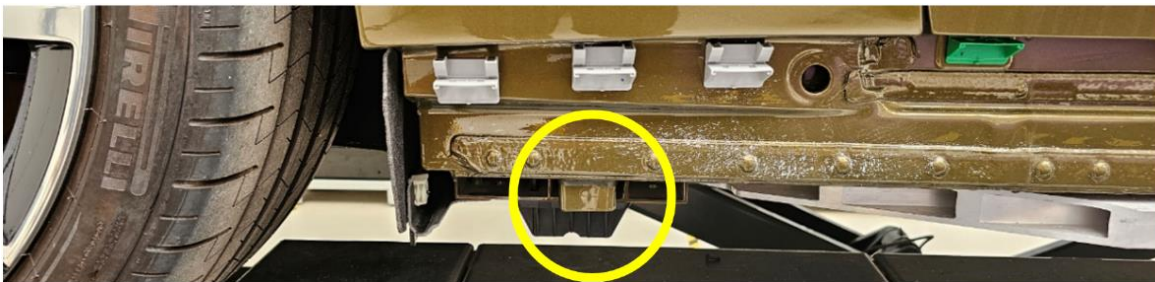
6. Reattach the HEAT wiring bracket, and HEAT HV connector, ref Repair Instruction – REP-REP-P-1251560-RR25_220MF. Action 44.
7. Check front and rear carpets for moisture, verify by hand if you feel any parts of the carpet is damp to the touch.

If the front and rear carpet was found to be **DRY** on removal, the technical campaign is now complete. Reassemble the vehicle as per repair instruction 64 11 295 | REP-REP-P-6411295-RR25E from Action 45.

If you find the front or rear carpet to be **WET (not both carpets)** you will either have to Dry or Replace the found **WET** Carpet as necessary.

NOTE: Continue to step 8 below if you find both front and rear carpets to be **WET**.

8. If **both front and rear carpet is found to be WET**, additional steps need to be carried out before you dry the carpets. (See below picture for more details.) There is a possibility of water accumulation in the body. To check the body for water, you will continue by removing the exterior side sills, ref Repair Instruction – 51 71 447 | REP-REP-P-5171447-RR25 to gain access to the rear quarter glass window drain.



⚠ DO NOT pull the quarter glass window drain tube down under any circumstances!

Gently pull down on the **Rear quarter glass window drain INSERT** only as shown below and fully remove it.

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Using your finger, push the drain towards the center of the vehicle to disturb the tubes seal against the side sill. This will allow any trapped water to escape as shown below. Carry out this operation on both sides.



For a video of how to check side sill for water, please see Service Solution SEL-SEL-P-64-20000986072761 - Fig 28 Video.

Once the sills are empty of water (if any was trapped), lubricate the drain insert with soapy water before gently refitting it into both rear quarter glass window drains.

Refit the side sills ref Repair Instruction - 51 71 447 | REP-REP-P-5171447-RR25.

Reassemble the vehicle as per Repair Instruction 64 11 295 | REP-REP-P-6411295-RR25E from Action 45. The Technical campaign is complete.

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Note

The repair instructions are currently missing torque figures for the seat fixings to the chassis. The part number listed in ETK for the seat fixings to the chassis are incorrect. This will be corrected shortly but please see the below torque value and fixing part number.

TORQUE SPEC - Seat base to chassis: 42Nm – P/N 07 14 9321690 – Reuse of the fixings is possible.

Parts Information

Description	Part Number	Quantity
Connection "B&C" pipe (Condensation water outlet hose)	64 11 5B67EC6	1
Connection "D" Grommet (Water drain hose bottom front)	54 10 8493163	1
Hex Bolt	31 30 6874879	2
Plug-in Nut	07 14 7283812	2
Multi-purpose bolt	31 11 6899302	6
ASA-Bolt	07 14 8837399	2

Note. Other small parts such as clips, blind rivets, screws, nuts, and seals, which must be replaced, based on the ISTA repair instructions, should be selected from the Electronic Parts Catalog according to the respective vehicle type and invoiced under the special defect code.

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Warranty Information

Claims are subject to current Warranty terms.

Defect Code 00 64 36 02 00

Labor Codes: DRY CARPET*

Labor Code	Description	Labor	Notes
64 11 295	Removing and installing/replacing gas pressure spring for condensation drain.	73 FRU	Connection “A” check and “B & C” pipe replacement.
64 99 000	Connection “D” replacement.	18 FRU	Open time.

Or

Labor Codes: WET CARPET*

Labor Code	Description	Labor	Notes
64 11 295	Removing and installing/replacing gas pressure spring for condensation drain.	73 FRU	Connection “A” check and “B & C” pipe replacement.
51 99 000	Removing and installing/replacing rear carpet.	2 FRU	Open time
64 99 000	Connection “D” replacement and rear quarter glass drain check.	22 FRU	Open time
51 47 520	Removing and installing/replacing both front door sill cover strips.	2 FRU	Side sill removal

*select **one group** of labor code operation for either DRY or WET carpets

For the additional open time added in red, there are no repair instructions for this step, if support or assistance is required, please submit a TSARA case.

Important! When submitting a warranty claim, if the ‘repair date’ field in CAESAR is not filled in, it will default to the claim entry date. Therefore, it is important you add/manually enter the correct ‘repair date’ in the “repair date field” that corresponds to the last time stamp on your repair order for this repair. Submission of incorrect repair dates will lead to delays with claim processing.

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Contact

If you have further questions, please contact your Regional Aftersales Manager (RAM).