



## TECHNICAL SERVICE BULLETIN

### Soft Top - Difficult To Remove Rear Quarter Windows

**24-2330**28 October  
2024**Model:**

<b>Ford</b> 2024 Bronco
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**Markets:** North American markets only

**Issue:** Some 2024 Bronco vehicles equipped with a factory soft top may experience a rear quarter window that is difficult to remove. This may be due to a misalignment between the window retaining channel. To correct the condition, follow the Service Procedure steps to file the bumps down on the window retaining channel.

**Action:** Follow the Service Procedure steps to correct the condition on vehicles that meet all of the following criteria:

- 2024 Bronco
- Equipped with a factory soft top
- Difficult to remove rear quarter window

**Warranty Status:** Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Service Part Warranty (SPW)/Service Part New Vehicle (SPNV)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/SPW/SPNV/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

**Labor Times**

Description	Operation No.	Time
2024 Bronco Soft Top: Inspect And Adjust Mounting Brackets Test (Pass) Repair Complete (Do Not Use With Any Other Labor Operations)	242330A	0.3 Hrs.
2024 Bronco Soft Top: Inspect Mounting Brackets, Includes Time Remove Window Retaining Channel And Remove 3 Bumps From One (1) Side Two Times If Necessary (Do Not Use With Any Other Labor Operations)	242330B	0.4 Hrs.
2024 Bronco Soft Top: Inspect Mounting Brackets, Includes Time Remove Window Retaining Channel And Remove 3 Bumps From Both (2) Sides Two Times If Necessary (Do Not Use With Any Other Labor Operations)	242330C	0.7 Hrs.
2024 Bronco Soft Top: Inspect And Adjust Mounting Brackets Test (Fail) Includes Time Remove Window Retaining Channel And Remove 3 Bumps From One (1) Side Two Times If Necessary (Do Not Use With Any Other Labor Operations)	242330D	0.5 Hrs.
2024 Bronco Soft Top: Inspect And Adjust Mounting Brackets Test (Fail) Includes Time Remove Window Retaining Channel And Remove 3 Bumps From Both (2) Two Times If Necessary (Do Not Use With Any Other Labor Operations)	242330E	0.8 Hrs.

**Repair/Claim Coding**

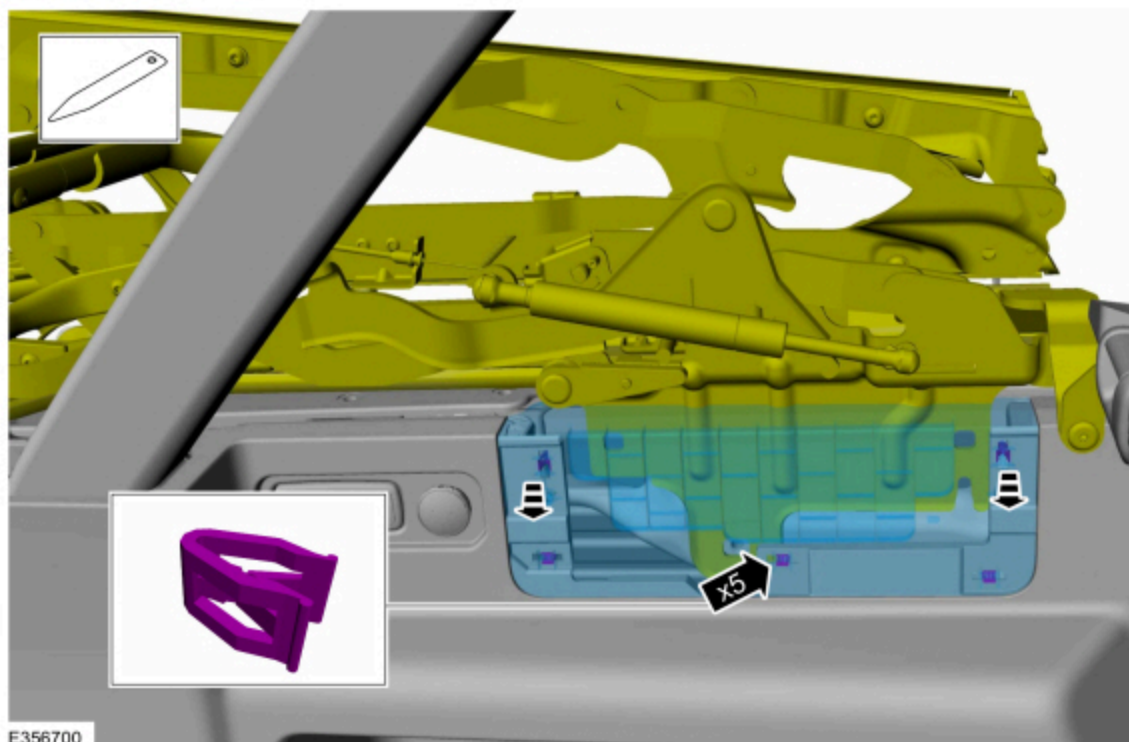
Causal Part:	7851532
Condition Code:	34

**Service Procedure**

**NOTE:** One or both sides may exhibit this difficult to remove concern. Perform the Service Procedure below to the rear quarter window(s) that exhibit this concern.

1. Open the trim panels on the left and right loadspace trim panel to access the soft top mounting bolts. (Figure 1 - Left side shown, right side similar)

Figure 1



2. Are the soft top mounting brackets fully seated on the guide pins? (Figure 2 - Left side shown, right side similar)

Figure 2



- (1). Yes - proceed to Step 5.
- (2). No - proceed to Step 3.

3. Loosen the bolts to adjust the mounting bracket so that it is fully seated on the guide pins and tighten the bolts to specification. Refer to WSM, Section 501-18.

4. Attempt to remove the rear quarter windows. Refer to WSM, Section 501-18 Soft Top Removal and Installation Steps 2-4. Are the rear quarter windows still difficult to remove?

(1). Yes - proceed to Step 5.

(2). No - reassemble the vehicle. Repair is complete.

**NOTE: To remove the quarter windows when they are difficult to remove, it may be necessary to reach through the rear door and push down on the forward window retaining channel to align the two window retaining channels.**

5. Detach the forward window retaining channel from the body by removing the 2 bolts shown in Figure 3.

Figure 3



**NOTE: The 2 rivets holding the seal to the window retaining channel do not need to be removed. Removing the bolts will allow access to the underside of the window retaining channel.**

6. Once the window retaining channel is loose, flip it upside down to expose the underside. Use a file to remove the 3 bumps shown in Figure 4 until the surface is smooth. Do not file the remaining 3 bumps at this time. (Figures 4-5)

Figure 4

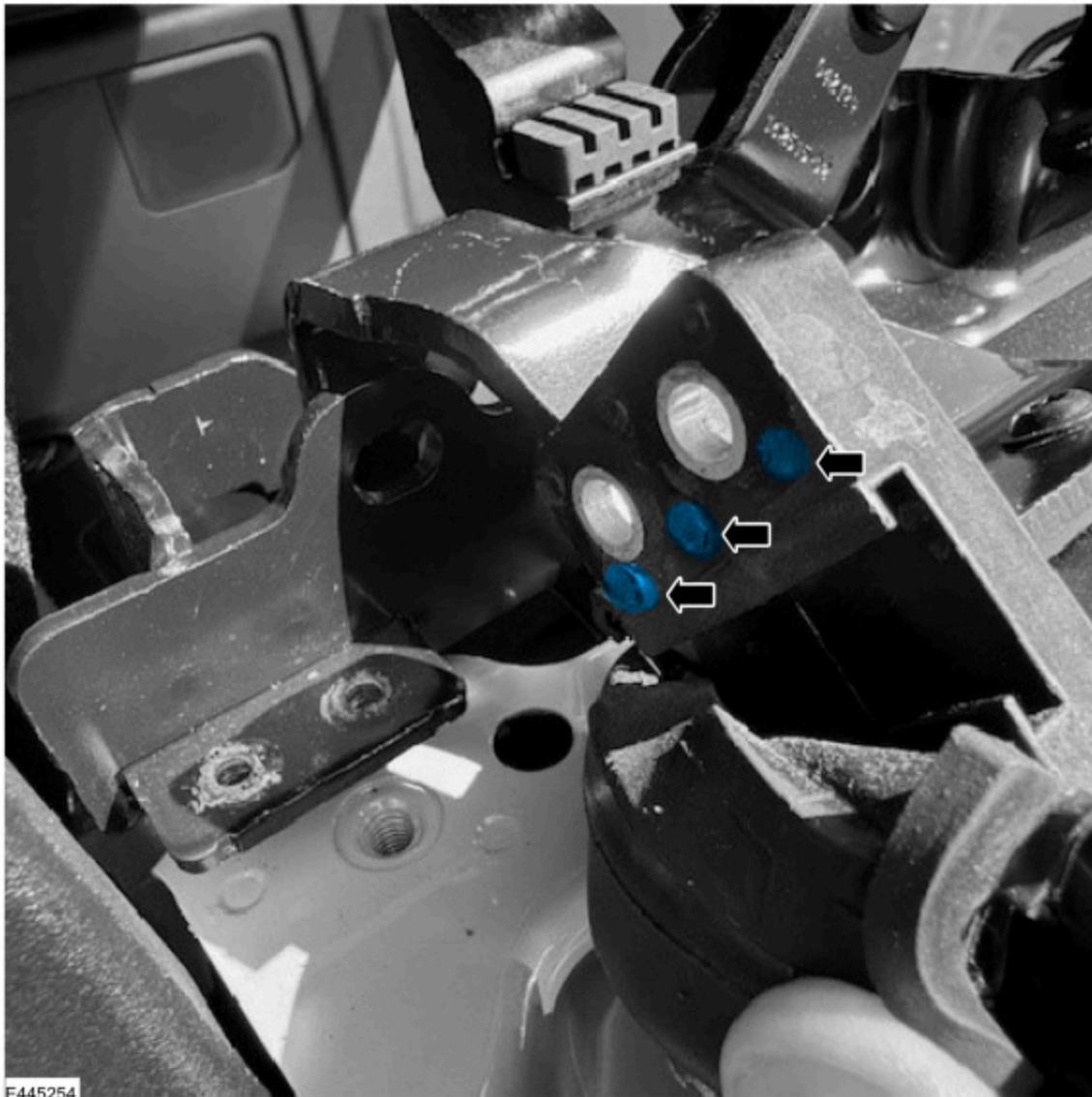
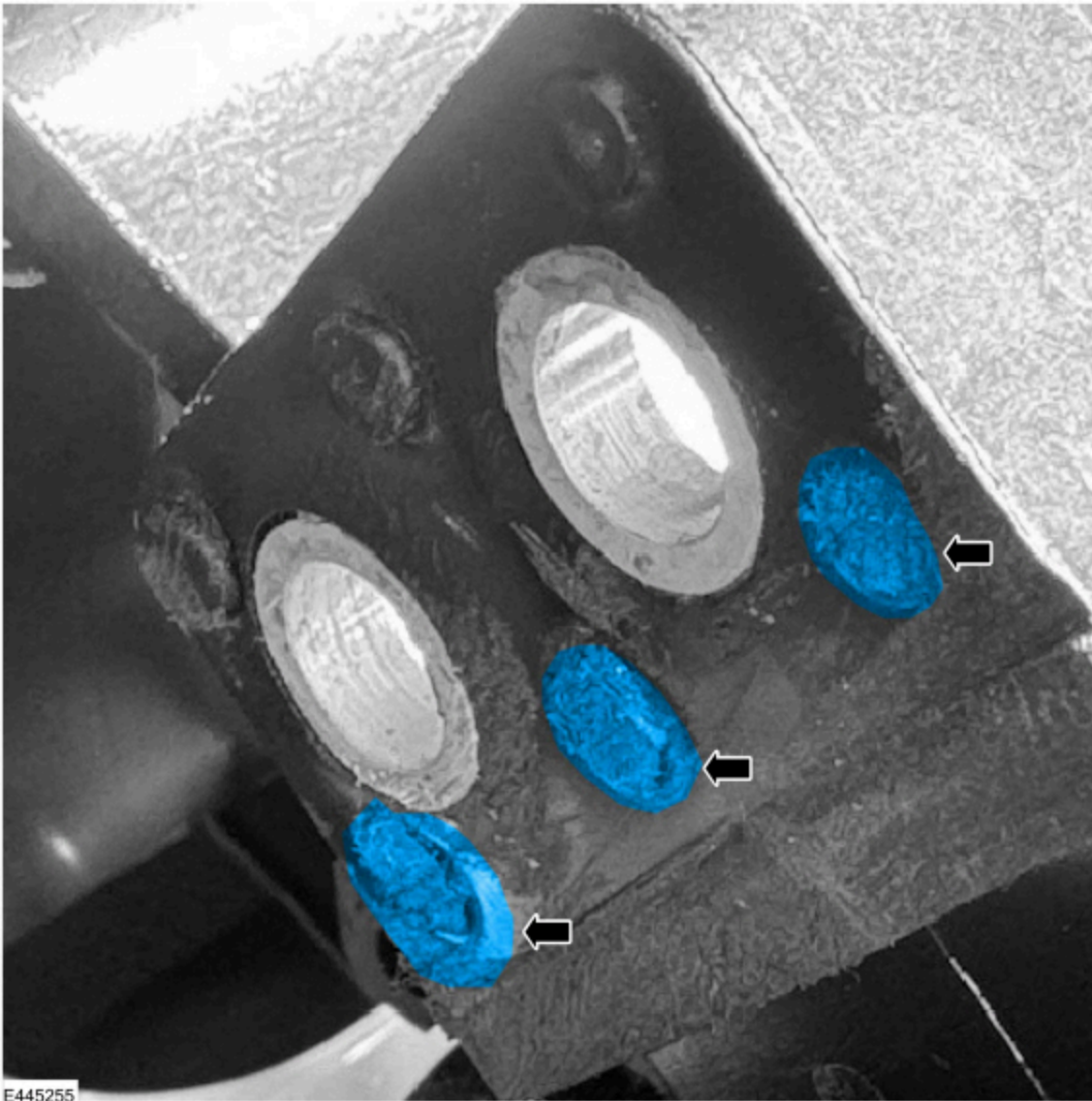
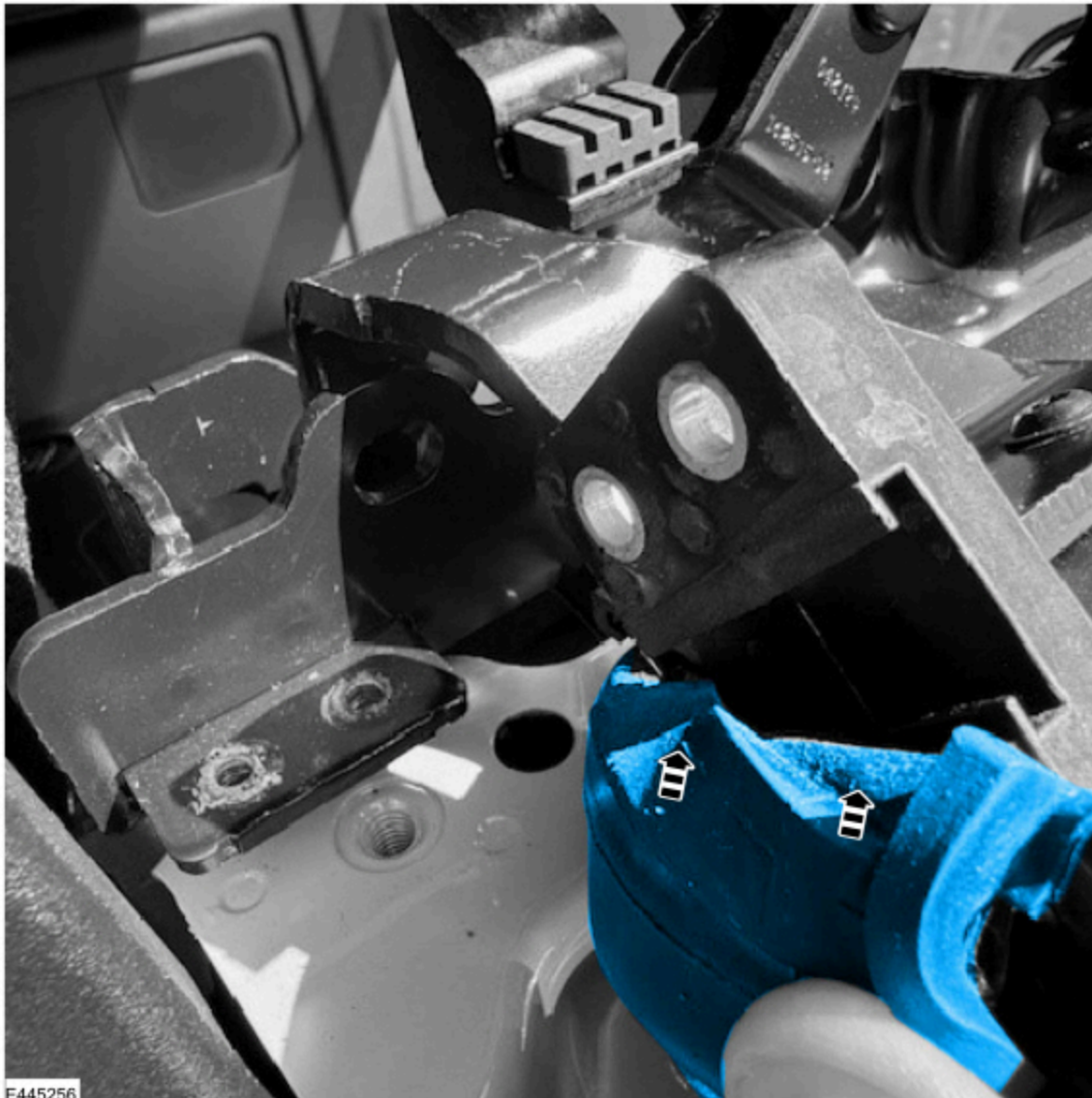


Figure 5



7. Verify that the seal is positioned correctly back into the window retaining channel and reattach the window retaining channel to the vehicle by hand tightening the bolts. (Figure 6)

Figure 6



**8.** Reinstall the window following the WSM, Section 501-18 Soft Top Removal and Installation Steps 4-2 and then attempt to remove the rear quarter window. Is it still difficult to remove?

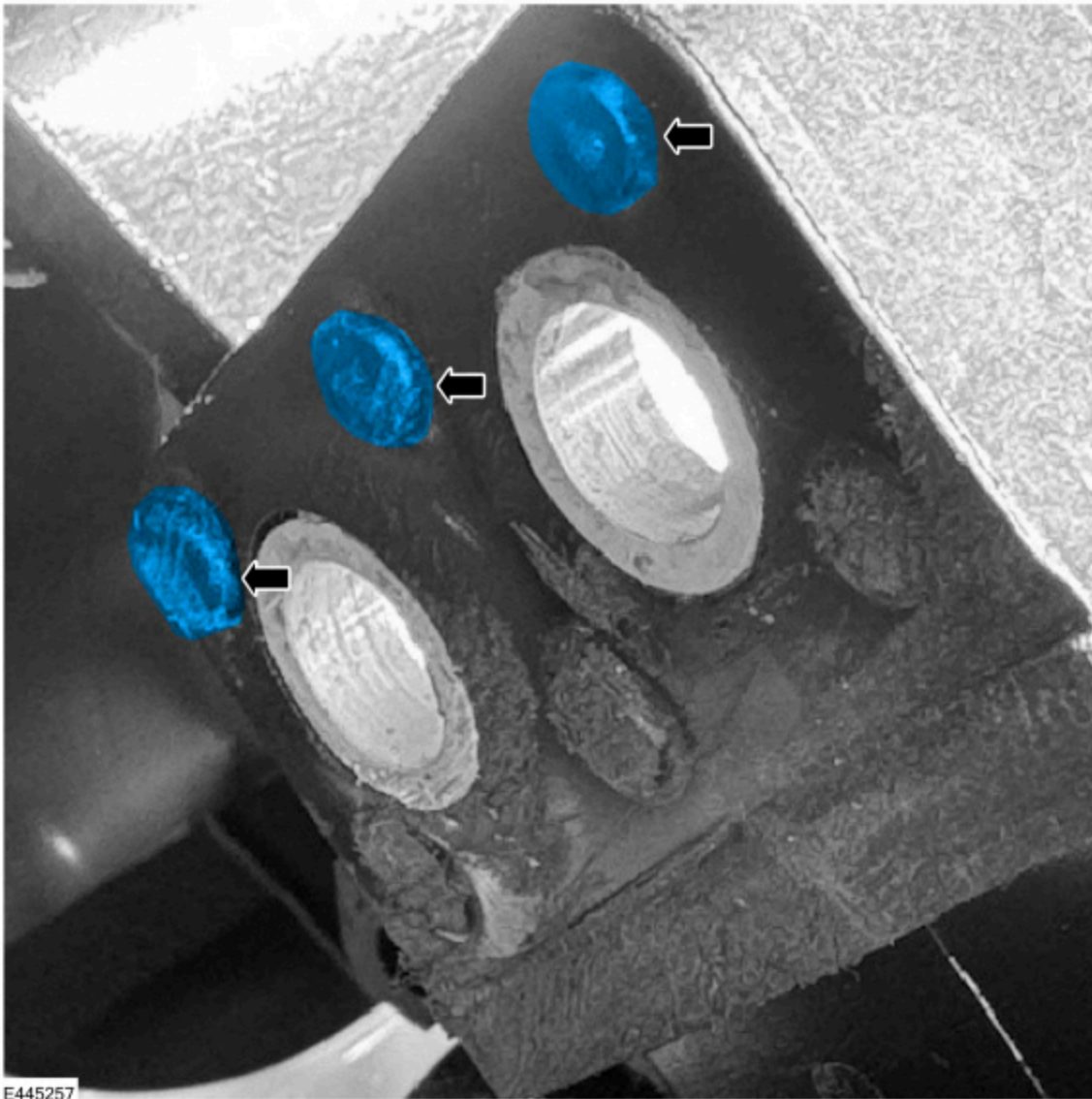
(1). Yes - proceed to Step 9.

(2). No - proceed to Step 11.

**9.** Detach the forward window retaining channel from the body by removing the 2 bolts. Refer to Figure 3.

**10.** Once the window retaining channel is loose, flip it upside down to expose the underside. Use a file to remove the other 3 bumps shown in Figure 7 until the surface is smooth. (Figure 7)

Figure 7



11. Reinstall the window retaining channel and tighten the bolts 10 Nm (7.3 lb-ft) following the tightening sequence found in Figure 8.

Figure 8



**12.** Install the rear quarter window following WSM, Section 501-18 Soft Top Removal and Installation Steps 4-2.

**13.** Repair is complete.

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NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.