

Weekly profile for pre-entry climate control cannot be selected

Topic number	LI83.70-P-078546
Version	1
Function group	83.70 - Auxiliary/supplementary heater
Date	10/25/24
Validity	Model series 243 (EQA/EQB) MOPF
Reason for change	

Complaint

"Weekly profile" pre-entry climate control setting not available in the climate control menu or grayed out in the Mercedes me connect App.

Cause

There may be limitations on the indicator in the display due to incorrect parametrization in the head unit and PTCU SW.

Remedy

PTCU software update (N127)

Disclaimer

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Symptoms

Body > Air conditioning > Air conditioning > Air conditioning display error

Body > Air conditioning > Pre-entry climate control > Malfunction

Operation numbers/damage codes

Op. no.	Operation text	Time	Damage code	Note
			5440Z	

