

MAS004392 RU 24-36

RAPID UPDATE

FROM: Maserati TSO

TO: Maserati Network



Maserati

PERSONAL SERVICE LAB

MASTERS OF CARE

Rapid Update 753 Granturismo – Rear window water infiltration check

TECHNICAL SERVICE OPERATIONS



DATE: October 30, 2024

Certain Maserati GranTurismo (M189) MY24 both ICE and BEV listed in MODISCS+ are involved in a Rapid Update to check for potential water leak near the area of the rear side glass of the door.

Due to potential issue of the internal seal of the glass molding, water ingress may occur in the roof area. The procedure therefore consists of a check of both sides of the car and the possible replacement of the defective component in the event of a knockout during the check.

We remind you that all the Rapid Updates must be performed within the first workshop visit, regardless of the Mandatory setting set in Modis, as required by Maserati policies.

Also, for vehicles in Stock Dealer / PDI, it is necessary to carry out all action operations before delivery to the end customer, as required by the White Book and explicitly reported in the Pre-delivery checklist.


Please read and review this bulletin first before ordering parts and/or starting the procedure.

Contact your Regional AfterSales Manager (RAM) or the Technical Support Helpdesk if you have any questions.

Thank You for your continued support and cooperation.

Maserati North America
Aftersales Dept.

Technical Procedure

 All images shown in this bulletin are for illustrative purposes only.

1. Always check ModisCS+ to see if the vehicle is involved in this action and if it has not been previously performed.
2. With care, lower the headliner slightly and place sheets of paper towel BETWEEN THE HEADLINER AND THE DOOR GASKET, as shown in the pictures. On both the left and right sides of the vehicle.



3. Close the doors completely and perform a 5-minute water leak test on each side of the vehicle using a Showerhead or low-pressure spray pattern overhead to simulate a "real world scenario" rainstorm. DO NOT use a High-Pressure Washer or an open garden hose to dows the area.

4. TEST RESULTS:

- **OK ►** No leak found (Paper towel is completely dry); the procedure is finished. No further action is needed. Reinstall the headliner and door seal back to its original position and release the vehicle.
- **NOT OK ►** Water leak found (Moisture found on paper towel). Open a BOL as "Support request" and attach pictures/videos of how the test was performed and evidence of the leak. Once approved, **Continue to Step 5** and Replace the quarter panel glass including the side moulding. **NOTE: Replace ONLY the components on the side that failed the test.** (Example: no leak on the left side but right side, moisture was found. Therefore, the right side components should be replaced)

NOTE: It is highly recommended that this repair be sublet to a glass replacement facility as this repair parallels a windshield replacement and uses a special glue and tools.

5. To replace the component, refer to the workshop procedure in the manual:
 - a. **9.34.011 RIGHT REAR SIDE GLASS** **Detach-Reattach or Replace**
 - b. **9.34.012 LEFT REAR SIDE GLASS. Detach-Reattach or Replace**
6. Also, replace the corresponding mouldings of the non-conforming side:
 - a. **9.34.063 MOULDING AROUND THE RIGHT SIDE. Detach-Reattach or Replace**
 - b. **9.34.064 MOULDING AROUND THE LEFT SIDE. Detach-Reattach or Replace**
7. Reassemble all removed parts following the removal procedure in reverse order.
8. Procedure complete.

Spare Parts

Reminder, Replace only the components on the side that did not pass the “water leak” test.

ALWAYS USE THE VIN TO ORDER PARTS! This will ensure that the vehicle in question is receiving the correct parts per its build configuration. Below is a list of parts available for different vehicle build configurations.

Description	Part number	Quantity
CRYSTAL LAT. FIXED RH. COMPL. 3 LIGHT	670310592	1
CRYSTAL LAT. FIXED RH. COMPL. 3 VERY BLACK LIGHT	670310593	1
CRYSTAL LAT. FIXED RH. COMPL. 3 PRIVACY LIGHT	670310594	1
CRYSTAL LAT. FIXED RH. COMPL. 3 PRIVACY LIGHT NERO	670310595	1
CRYSTAL LAT. FIXED LH. COMPL. 3 LIGHT	670310596	1
CRYSTAL LAT. FIXED LH. COMPL. 3 VERY BLACK LIGHT	670310597	1
CRYSTAL LAT. FIXED LH. COMPL. 3 PRIVACY LIGHT	670310598	1
CRYSTAL LAT. FIXED LH. COMPL. 3 PRIVACY LIGHT NERO	670310599	1
RIGHT ROOF MOLDING	670158613	1
BLACK RIGHT ROOF MOLDING	670158614	1
LEFT ROOF MOLDING	670158615	1
LEFT ROOF MOULDING BLACK	670158616	1

Warranty claim

Complete the warranty claim as follows:

Description	Code
Rapid Update Number	753
Warranty Code	23
Error code	063
Part Number	9.34.011
Operation Code	
<ul style="list-style-type: none"> ▪ Check ▪ Replacement (RH side) ▪ Replacement (LH side) 	<p>9.34.011.A (0,10 h)</p> <p>9.34.011.1 (3.50 h)</p> <p>9.34.012.1 (3.50 h)</p>