



Service Bulletin

Bulletin No.: 24-NA-207

Date: September, 2024

TECHNICAL

Subject: Excessive Waviness, Wrinkling or Sag in the Sunroof Sunshade

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	XT4	2019	2025	-	-	All	All
	XT5	2017	2025				
	XT6	2020	2025				
Chevrolet	Blazer	2019	2025				

Involved Region or Country	North America
Condition	Some customers may comment on excessive waviness, wrinkling or sag in the sunroof sunshade. The edge of the shade may drop down or not be in contact with the housing. The sunshade may still function in open/close direction, however, the shade is much more susceptible to damage and could impair operational function.
Cause	The cause of the condition may be a part assembly concern.
Correction	The sunshade lost side guidance can be repaired without replacing the sunshade or removing the sunshade from the vehicle. Refer to the procedure below to correct this condition.

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Service Procedure

A sunshade repair tool can be made from any plastic or shim piece no more than 0.50mm in thickness and with no sharp corners (to prevent further damage to rollo sunshade).

A key card or credit card would work for this application.



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1. Remove the stationary glass panel per the *Roof Stationary Window Replacement Procedure* in SI (includes partial removal of the acoustic seal).
2. Close the rolo sunshade 1/3 of the way



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3. Use a plastic shim to tuck the sunshade PDF (preventative derailment feature) into the guide track along the full length
4. Verify the side guidance is repaired. Open the rolo sunshade to full open. Close the rolo sunshade to full close. Repeat steps 3 & 4 if necessary.
5. Reinstall rear stationary glass panel per the *Roof Stationary Window Replacement Procedure* in SI (includes re-installation of the acoustic seal).

Parts Information

No parts are required for this repair.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
*1086908	Sunshade Lost Side Guidance Repair	1.2 hr
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	Released September 30, 2024

