

Lower Rear Door Cover Protrudes In Area Of Rear Wheel Arch

Topic number	LI72.12-P-078483
Version	1
Function group	72.12 - Rear door
Date	10/23/24
Validity	H247 as of production date 04.12.2023 from Rastatt plant
Reason for change	

Complaint

Lower rear door cover protrudes in area of rear wheel arch. Left and right vehicle side could be affected. See Figure 1

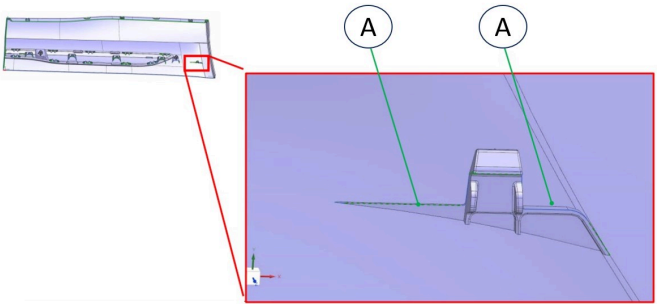
Attachments	
File	Description
Bild 1.jpg	Rear door cover protrudes in area of rear wheel arch
	

Cause

Rear catch tab of the rear door cover cannot fully engage, causing the component part to protrude.

Remedy

Order new component part and, before installing the new part, shorten the contact ribs on the rear catch tab by 1 mm (A). See Figure 2.

Attachments	
File	Description
Bild 2.jpg 	Shorten cover contact ribs by 1 mm (A)

Disclaimer

NOTE: The information contained in this document is intended for use by trained, professional technicians with the knowledge to properly and safely perform diagnosis and repairs on Mercedes-Benz vehicles, using Mercedes-Benz approved tools and equipment. It informs service technicians about conditions that could occur in certain vehicles and provides information that could assist in proper vehicle diagnosis, service, or repair. It does not indicate that a defect is present in any vehicle referenced in this document nor does it imply warranty coverage. DO NOT assume that a symptom or condition, or a described cause of a symptom or condition, affects any particular vehicle or groups of vehicles, or that a described repair applies to any particular vehicle or groups of vehicles. There can be multiple causes resulting in the same or similar symptoms or conditions described in this document, and trained professional service technicians must use their diagnostic skills to make evaluations on a case-by-case basis. The information contained in this document does not guarantee warranty coverage nor does it extend the vehicle's warranty in any way.

Symptoms				
Body > Door/Flap > Door > Trim > Loose				
Body > Door/Flap > Door > Trim > Fits poorly				
Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note
			73A2A38	Also valid for 72N2A38