

**Volvo Car USA LLC**
**Technical Journal**

Technical Journal Title ICUP "Searching for GPS" message in DIM / CSD		Ref. No. TJ 36691.5.1	
Issuer (Dept.) Technical Service		Issue Date 8/27/24	Status Date 9/19/24
Car Market United States and Canada	Partner 3 US 7510 Volvo Car USA	Function Group 3900	
Function Description Media, navigation and communication		Page Page 1 of 4	

**Attachment**

File Name	File Size
TJ_36691_1.PNG	0.4320 MB
TJ_36691_2.PNG	0.2862 MB

Rows beginning with \* are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

**DESCRIPTION:**

If the customer experiences a "Searching for GPS" message in the CSD and DIM during startup, while LTE connection is fully established (see attachment TJ\_36691\_1/2), then follow advice under "Service".

CSD = Center Screen Display

DIM = Driver Infotainment Module

LTE = Long Term Evolution (4G)

**CSC** Customer Symptom Codes

Code	Description
7N	Navigation/Other navigation problems
EO	Navigation/Does not work
IP	Navigation/Error message on screen

**DTC** Diagnostic Trouble Codes

**Vehicle Type**

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224							2023-9999		-	202220-999952
225							2023-9999		-	202220-999952
227							2023-9999		-	202220-999952
236							2022-9999		-	202122-999952
238							2022-9999		-	202122-999952

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Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
246							2022-9999		-	202122-999952
256							2023-9999		-	202220-999952
536	ED	E400V6					2021-2023		-	202037-202316
536	EH	E400V8					2024-9999		-	202317-999952
536	ER	E400V12					2024-9999		-	202317-999952
536	K9	BK9KERS					2023-2023		-	202222-202316
536	L1	BL1KERS					2023-9999		-	202222-999952
539							2022-9999		-	202139-999952

### **SERVICE:**

Do not replace any components for this issue.

\*An Improved IHU software (v2.13 SW) was introduced week 48 in 2023, which resolved this issue.

### **Warranty claim info:**

No warranty claim accepted for a job described in this TJ.

Failing Part: No part replacement accepted

### **VEHICLE REPORT:**

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 3900.

**To view TJ attachments continue to next page. This TJ has two attachments.**



