

# V O L V O

## Volvo Car USA LLC

## Technical Journal

Technical Journal Title SPA/CMA Sensus - Unable to reload/install software after CSD replacement		Ref. No. TJ 37052.1.1	
Issuer (Dept.) Technical Service		Issue Date 8/7/24	Status Date 9/4/24
Car Market United States and Canada	Partner 3 US 7510 Volvo Car USA	Function Group 3900	
Function Description Media, navigation and communication		Page Page 1 of 2	

Rows beginning with \* are modified

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### DESCRIPTION:

If a SPA/CMA Sensus Vehicle, in the affected vehicle range, needs a CSD Replacement and after replacement you are unable to reload the CSD or install software, please see the advice under "Service".

CSD = Center Stack Display

### CSC Customer Symptom Codes

Code	Description
3J	TV/Does not work
3K	TV/Other problems
2V	Technician information/Software/Vehicle communication/Not for warranty use

### DTC Diagnostic Trouble Codes

### Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
234							2017-2017		-	201617-201709
235							2017-2018		-	201646-201745
236							2017-2018		-	201646-201745
238							2018-2018		-	201710-201745
246							2018-2018		-	201746-201816
256							2016-2018		-	201505-201745
536							2019-2019		-	201747-201816

## Technical Journal 37052.1.1

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### **SERVICE:**

Additional steps may need to be taken to restore CSD functionality and/or complete software download.

Please create a "Support Needed" vehicle report if you encounter the issue outlined in the description text.

### **Warranty claim info:**

No warranty operation accepted for this Technical Journal. This is Technical Journal is for information only.

### **VEHICLE REPORT:**

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support needed", use function group 3900.