



Service Bulletin

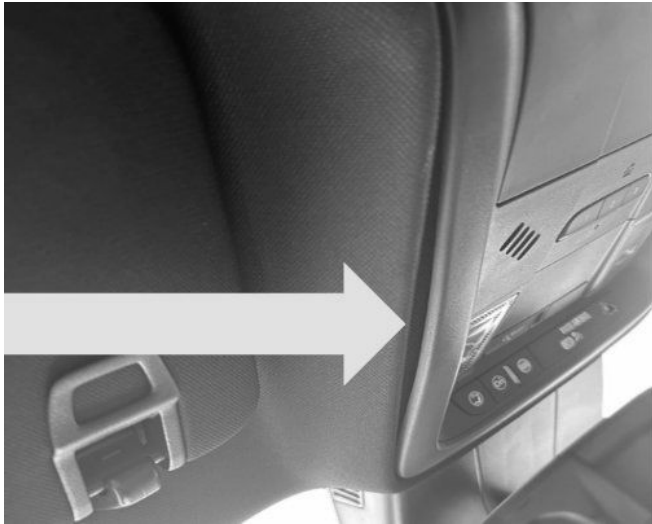
Bulletin No.: 24-NA-204

Date: September, 2024

TECHNICAL

Subject: Ignition Button LED Inoperative and/or Lights in the Dash Flicker or Not Illuminate, Possible B1837 - LED Backlight Dimming Control Set and Blown IP Fuse F9DA

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	XT4	2024	2024	-	-	All	All

Involved Region or Country	North America
Condition	Some customers may comment on the ignition button LED inoperative and/or lights in the dash area may flicker or not illuminate as intended. During diagnosis a technician may find B1837 - LED Backlight Dimming Control set and possible blown IP Fuse F9DA.
Cause	 <p style="text-align: right;">6737910</p> <p>The cause of the condition may be improper routing of the overhead console harness being clipped into the roof sometimes resulting in a bulge in the overhead console like illustrated above.</p>
Correction	Refer to the procedure outlined below.

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Service Procedure

If you encounter a vehicle with the above concern, complete the following:

1. Remove the overhead console. Refer to *Roof Console Replacement* in Si.



6737915



6737916

2. Repair the damage to the wire insulation and replace fuse F9DA if needed.
3. Reinstall overhead console. Refer to *Roof Console Replacement* in Si.
4. Verify condition is corrected.

Parts Information

No parts are required for this repair.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
*1086898	Roof Console Harness Repair	0.6 hr
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	Released September 23, 2024

