



Service Bulletin


Bulletin No.: 24-NA-163

Date: September, 2024

TECHNICAL

Subject: 2nd Row Bench High Effort for Easy Entry When Tipping the Seat Back Forward

Brand:	Model:	Model Year:		Vehicle Build Date:		Engine:	Transmission :
		from	to	from	to		
Chevrolet	Traverse	2024	2024	-	-	LK0	All

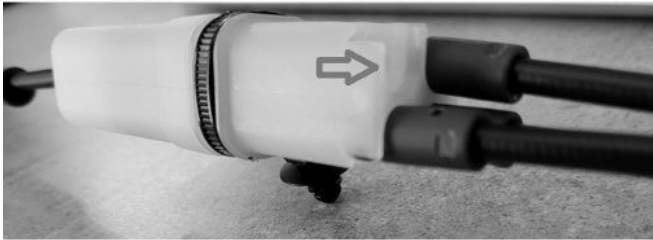
Involved Region or Country	North America
Additional Options (RPOs)	Equipped with SEAT CONFIGURATION - #3 (RPO ABC)
Condition	 <p style="text-align: right; margin-right: 20px;">6720014</p> <p>Some customers may notice excessive force is needed when using the seat back fold option for easy entry into the third row. This is only for vehicles equipped with ABC (2nd row bench) seats.</p> <p>This is the handle located on the top of the seat back next to the headrest on the driver side.</p>
Cause	The cause of the condition may be the cable splitter has internal friction binding that can cause high effort.
Correction	Swapping the cable fitting attachment location at the cable splitter.

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Service Procedure

Note: A small flat head screwdriver will be needed for taking apart the housing and a magic marker to mark the new location and to note this has been modified.

1. Follow service information procedure "Rear Seat Latch Cable Replacement (Track Release)" to remove Rear Seat Latch Cable.



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2. Place cable on a flat and clean table. With the 3 cables facing to the right and the single cable to the left, ensure the body tree fastener is facing down. The upper cavity closest to you will be where the cable is moving.



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3. Place a dot over the empty cavity to remind you where the cable is moving.
Important: Ensure plastic is at room temperature. Cold plastic may break.



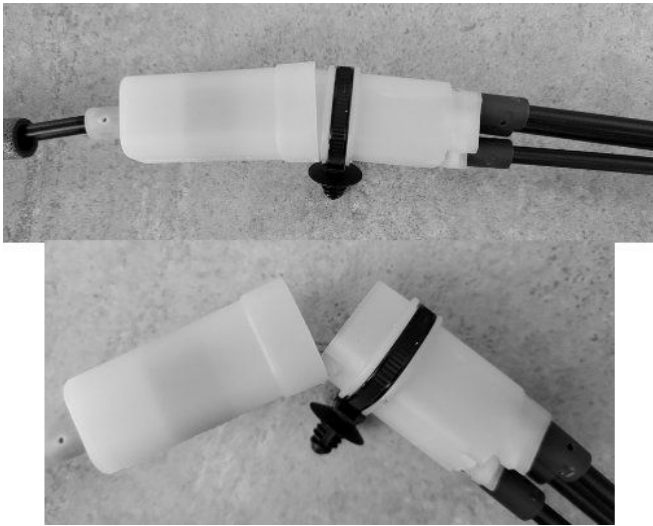
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4. Move the slider to left (the side where the single cable is at) before disassembly. To do this, pull on the cable at the very end until you see the internal black sliding piece is out of the way sitting to the left.



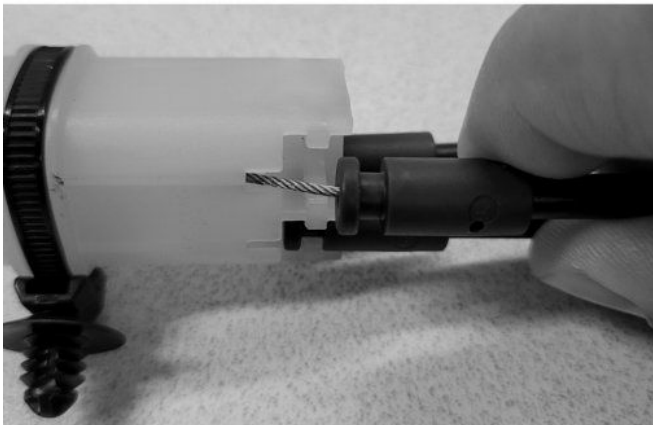
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5. Using the small flat head screwdriver, **CAREFULLY** pry open the splitter to release the tab. Do not pry further than required to release.



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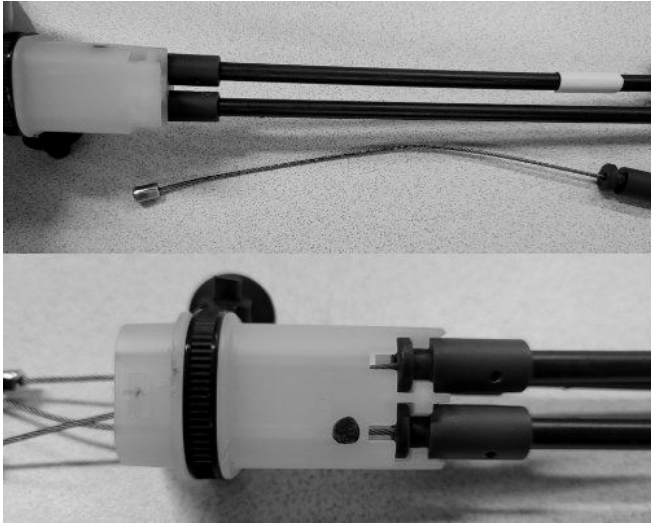
6. When the tab on one side has been released, grab the two halves of the splitter and rotate downward to open.



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7. Identify the barrel that needs to be removed from the slider. The longest of the 3 cables will be the one moving to the empty spot marked by your marker. With your hands, release the cable from the outside of the housing.

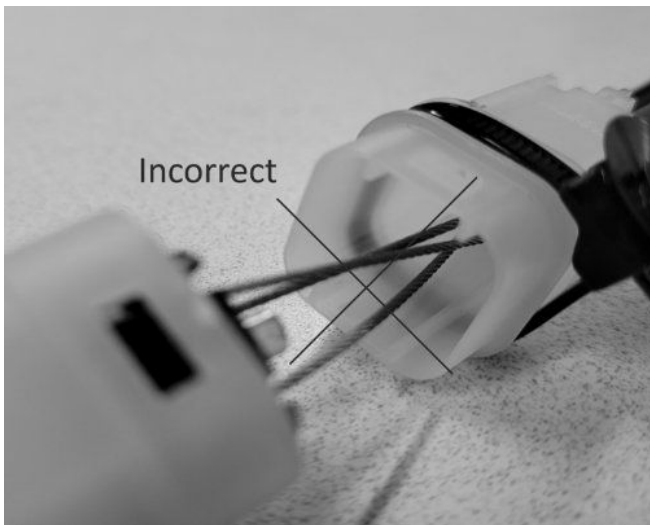
Important: Do NOT move the other 2 shorter cables from their spots.



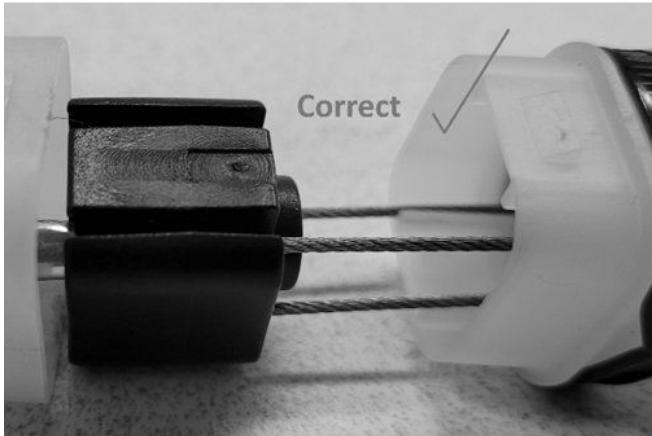
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8. From the inside, release the cable from the black sliding mechanism. You can now slide the cable out completely and install it in the marked spot. Make sure to snap it into place from the outside.

Note: Do not worry about all of the cables falling out of this sliding mechanism, you can realign after moving the cable.



6720026



6720027

9. Ensure are cables are seated into the internal slider properly. Ensure the wires all come straight out and there is no twisting. When snapped back together you should be able to see the cable coming out in line with the corresponding hole position on the opposite sides.

Important: Twisting the cables WILL cause more force and possible breaking. Please play close attention to wire orientation.

10. Once you ensure the cable are straight, close back together and follow service information procedure to install and reassemble.

Parts Information

No parts are required for this repair.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
*7086058	2nd Row Bench 60% Cable Adjustment	1.0 hr
*This is a unique Labor Operation for Bulletin use only.		

Version	2
Modified	Released September 12, 2024 Revised September 23, 2024 – Removed Breakpoint.

