



Service Bulletin


Bulletin No.: 24-NA-032

Date: September, 2024

TECHNICAL

Subject: Poor Fitting Charge Port Door and/or Charge Port Door Sticks Out at Bottom

Brand:	Model:	Model Year:		Vehicle Build Date:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Blazer EV	2024	2025	SOP	April 9, 2025	All	All

Involved Region or Country	North America
Condition	 <p style="text-align: right; font-size: small;">6550658</p> <p>Some customers may comment on the charge port door not closing all the way and/or the charge port door sticks out at the bottom.</p>
Cause	The cause of the condition may be due to excessive material on the charge port door.
Correction	Refer to the procedure below to remove some of the material so that the door may close fully as intended.

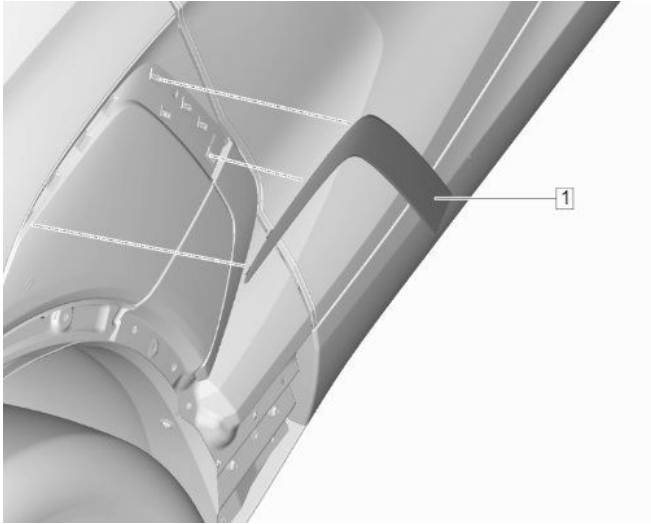
Service Procedure

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

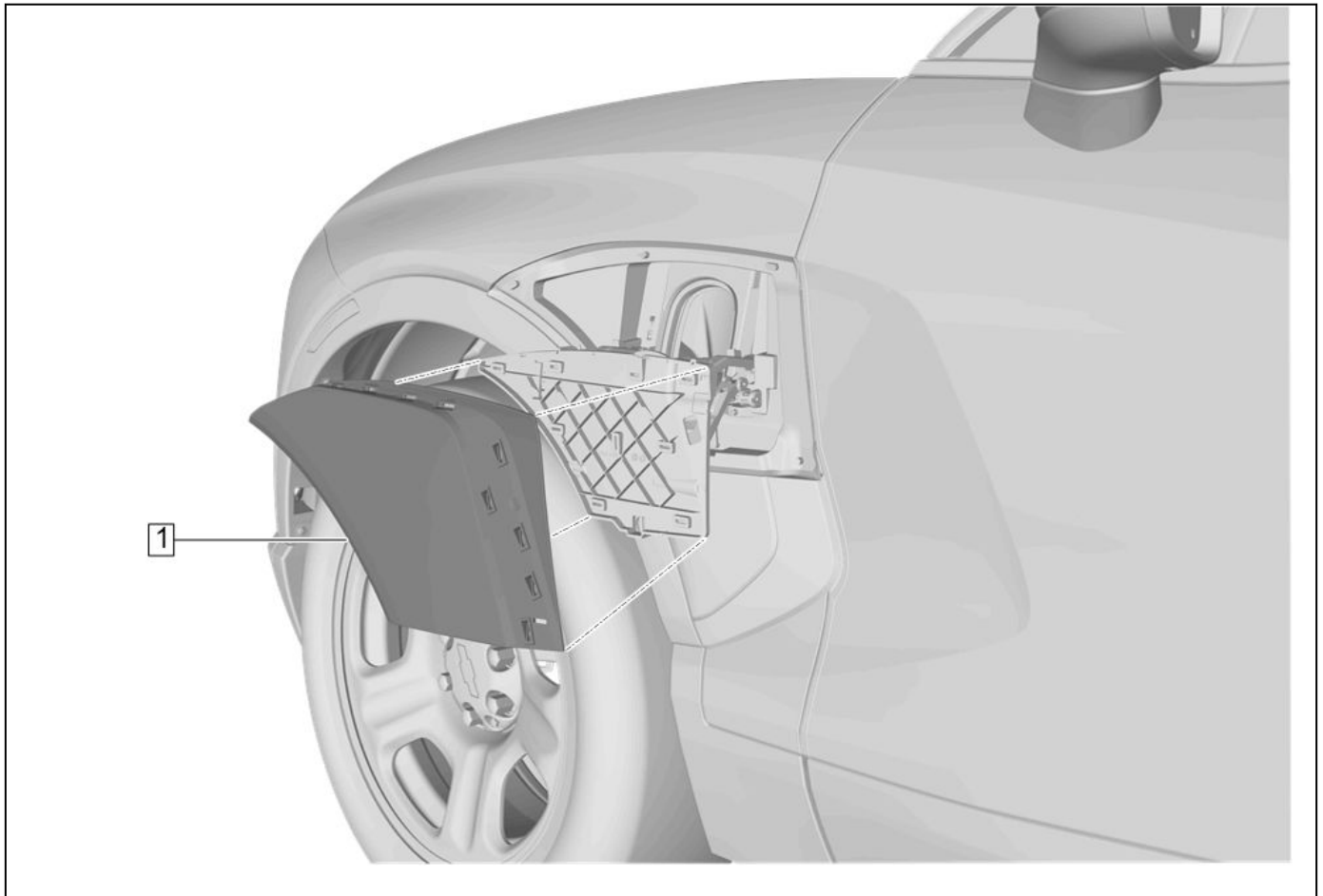
Important: This technical service bulletin (TSB) can only be completed by certified repair facilities who have met all specific training, tool and equipment requirements pertaining to the vehicle Brand and Model serviced. Repairs must be performed by a technician who has successfully completed the required training.

If you encounter a vehicle with the above concern, complete the following:

1. Turn the vehicles wheel to the full left position to make it easier to work around the vehicles charge port door.
2. Position the charge port door to the fully open position.



3. Remove the Front Fender Ornamentation Vent (1).



6412960

4. Using a trim type tool, release the retainers on the charge port door (1) from the housing.



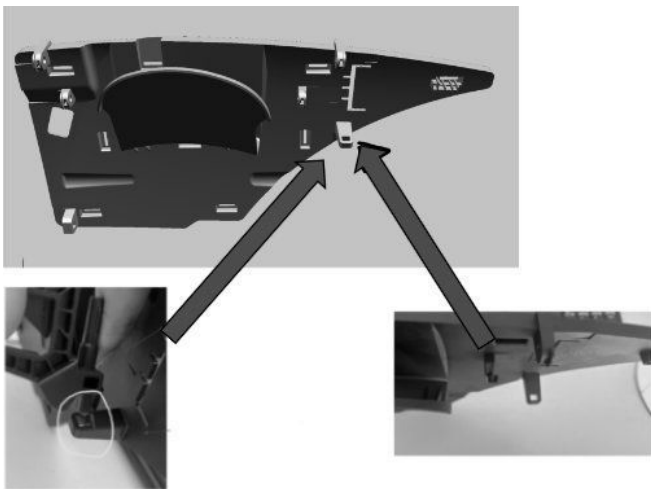
6550660

5. Once the charge door is removed, apply tape to the painted areas surrounding the location in which the fender ornament was removed, like pictured above.



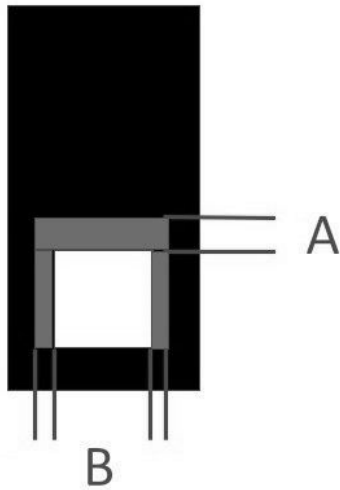
6550661

6. Sand down all the protruding rectangle slots till they are flush with the surrounding areas like pictured above.
Important: Be careful to not damage the painted areas surrounding the location the ornament is installed.
7. Once the areas are sanded down, reinstall the ornament.



6550663

8. While the charge port door is open, use a suitable file, elongate the existing hole shown on the charge port housing. Elongate the hole to the red line.



6553039

The illustration above shows the amount of material needed to be removed. 1.6 mm on the side illustrated with the (A) , and 0.25 mm from the two sides (B). The final measurements should be 6.81 mm by 6.6 mm.

Important: Be careful to not damage the painted areas.



6550664

9. Reinstall charge port door and verify that it closes as intended.

Parts Information

No parts are required for this repair.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
1486008*	Remove Material from Back of Charge Port Door	0.4hr
*This is a unique Labor Operation for Bulletin use only.		

Version	2
Modified	Released February 15, 2024 Revised September 26, 2024 – Added 2025 Model Year and Vehicle Build Date Breakpoint.

