



STAR ONLINE PUBLICATION



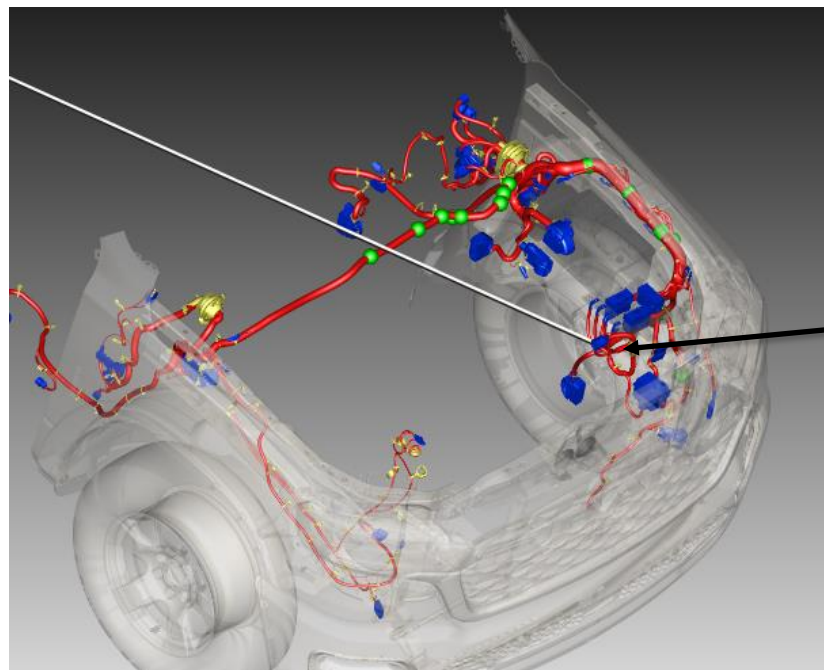
Case Number: S2407000002

Release Date: October 2024

Symptom/Vehicle Issue: Customer States Vehicle Is Overheating.

Customer Complaint/Technician Observation: Customer indicates that the vehicle is overheating.

With further investigation P0480 Cooling Fan Control Circuit 1 was showing stored in wiTECH. When observing the radiator fan circuits, it was found that the main fan harness was not zip tied in proper position. Multiple wires were found pinched causing the radiator fan not to turn on.



Location of pinched wires

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.