



Service Bulletin

Bulletin No.: 17-NA-302



Date: September, 2024

INFORMATION

Subject: Dust, Snow or Water Around Fuel Filler Area

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado	2017	2018	-	-	All	All
	Silverado LD	2019	2019				
	Silverado 1500	2020	2025				
	Silverado 1500 LTD (RPO J21, VIN Digit 5 = W / Y)	2022	2022				
	Silverado 1500 New (RPO J22, VIN Digit 5 = A / D)	2022	2022				
	Silverado 2500/3500	2019	2025				
GMC	Sierra	2017	2018	-	-	All	All
	Sierra Limited	2019	2019				
	Sierra 1500	2020	2025				
	Sierra 1500 Limited (RPO J21, VIN Digit 5 = 8 / 9)	2022	2022				
	Sierra 1500 New (RPO J22, VIN Digit 5 = H / U)	2022	2022				
	Sierra 2500/3500	2019	2025				

Involved Region or Country	North America, Middle East, Israel, Chile and Thailand.
Condition	Some customers may comment on excess amount dirt, snow or water that can build up around the fuel filler neck.
Cause	This condition may be caused when trucks are operated in high amount of dirt, dust or snow which can migrate to the filler cap area.

<p>Correction</p>	<p>Locking Gas Cap</p> 
	<p>Non - Locking Gas Cap</p>  <p>4869504</p> <p>5458913</p> <p>Notify the customer that GM has made available a gas cap for drivers that operate in these environments. This will help to protect the fill area and the fuel system.</p>

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Parts Information

Causal Part	Description	Part Number	Qty
X	CAP ASM-F/TNK FIL LKG	84009129 (2017)	1
		84308352 (2018 - 2019)	
		84214460 (2020 - 2024)	
	CAP ASM - F/TNK FIL (Non-Locking)	84689444 (2017 - 2019)	
	CAP ASM-F/TNK FIL LKG	23389451 (2019 - 2025) Note: 4 wheel drive short box crew cab pick up ONLY	

that part number **23389451** is for 4 wheel drive short box crew cab pick up

Version	6
Modified	<p>Released January 11, 2018</p> <p>Revised February 15, 2018 – Updated information under the Subject, Condition, Cause and Correction.</p> <p>Revised January 15, 2019 – Added 2019 Silverado LD, Silverado 2500/3500, Sierra Limited, Sierra 2500/3500 and updated the Parts Information.</p> <p>Revised December 12, 2019 – Added Parts Information for available Non-Locking gas cap.</p> <p>Revised March 20, 2024 – Added 2020-2024 Model Years and Associated Parts Information.</p> <p>Revised September 23, 2024 - Added 2025 Model Year and updated Part Information.</p>

