



Service Bulletin

Bulletin Number: **SB-18-300**
Release Date: **October 5, 2018**
Subject: **2014-2018 Service Hoist/Service Lift Units: Rear Pivot Pin Assemblies**
Distribution: **Affected Customers, End Users, Key Accounts, Dealers, Customer Service, Field Service**

URGENT NOTICE:

Heil has identified the potential for a weld defect on Heil® DuraPack® Front End Loaders, DuraPack® Python® Side Loaders, and DuraPack® Rapid Rail® Side Loaders equipped with the Service Hoist or Service Lift options manufactured from June 1, 2018 to September 30, 2018.

Note that Service Hoist and Service Lift functions are almost identical, except that the Service Hoist includes truck-mounted hydraulic cylinders for lifting the body and a Service Lift requires a crane or other outside lifting device.

The potential defect relates to off-spec welding of the Rear Pivot Pin Assemblies, Heil P/N 211-5256. These 2 pins (one on each side of the frame rail) hinge the body structure during Service Hoist or Service Lift raising and lowering operations.

Accordingly, this Service Bulletin serves as a mandatory directive from Heil to cease utilization of the Service Lift and Service Hoist to raise the body until inspection and/or repairs have been completed.

Utilizing the Service Hoist or Service Lift may cause the raised body to become unstable.

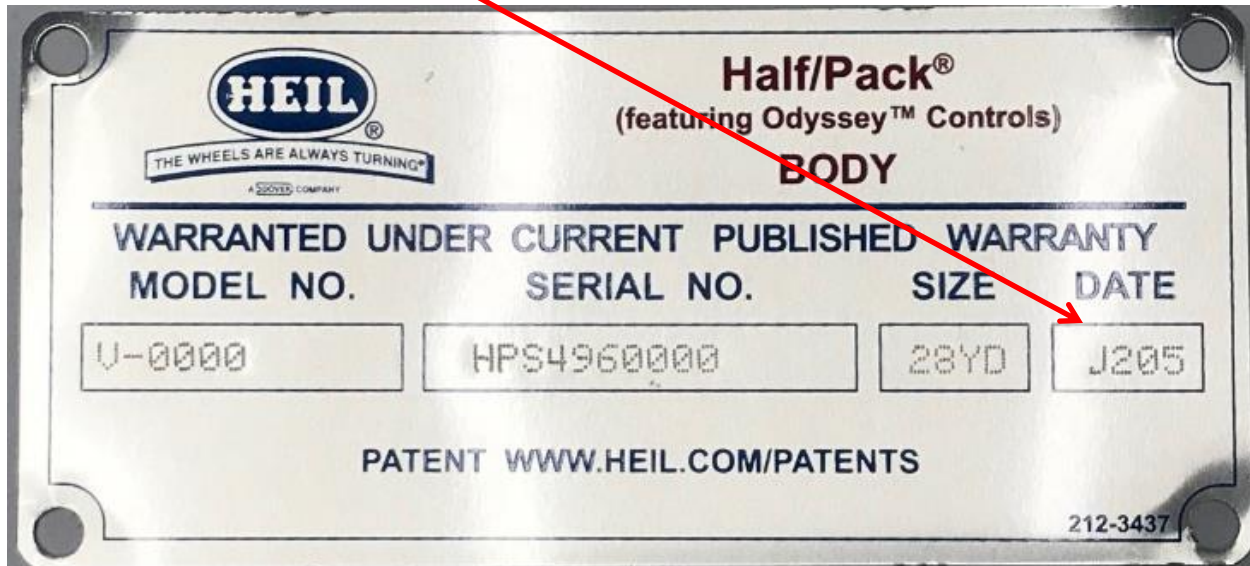
The following Range of Body Serial Numbers include Potentially Impacted Units.

Type of Body	Beginning Body Serial #	Ending Body Serial #
Front End Loader	HP[E or S] 4960524	HP[E or S] 4961701
	HP[E or S] 5010734	HP[E or S] 5011697
DuraPack Python ASL	7[E or S] 7306350	7[E or S] 7306570
DuraPack Rapid Rail ASL	DR[E or S] 7001133	DR[E or S] 7001150



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If your Body Serial Number falls within the Range identified above, you should also check your Body Serial Plate for the Date Range. Here is where the Date Range is provided on your Serial Plate:



If the Unit's Serial Number falls into the Range set forth in the table above and the Date Range falls between **J121 through J274**, your unit is a Potentially Impacted Unit.

Note that Heil Dealers and Key Accounts will be issued a list of specific Body Serial Numbers identifying Potentially Impacted Units within their respective Area of Responsibility or Fleet, as appropriate.

Heil is currently developing an inspection and repair protocol; this will be published in the near term as a priority.

If you have any questions regarding the information detailed in this Bulletin, please contact Heil Technical Service at 866.310.4345.