



Technical Service Bulletin

96 "Audi Active Lane Assist/Traffic Jam Assist: malfunction!", DTC U112300 is stored in one of two control modules

96 24 03 2061932/9 September 30, 2024. Supersedes Technical Service Bulletin Group 96 number 24-00 dated July 17, 2024 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4, A4 allroad, S4, A5, A5 Cabriolet, A5 Sportback, S5, S5 Cabriolet, S5 Sportback, RS 5, RS 5 Sportback, Q5, Q5 e quattro, Q5 Sportback, SQ5, and SQ5 Sportback	2021 - 2024	All	Not Applicable

Condition

REVISION HISTORY		
Revision	Date	Purpose
9	-	Revised <i>Warranty</i> (updated labor ops)
8	07/17/2024	Revised <i>Condition</i> (updated wording, removed picture) Revised <i>Technical Background</i> (updated statement) Revised <i>Service</i> (removed required measured value check) Revised <i>Warranty</i> (updated warranty table) Revised <i>Required Parts and Tools</i> (removed section)
7	02/20/2024	Revised header (added new model year) Revised <i>Condition</i> (updated frequency counter)

Customer states:

The customer complains about the following messages on the instrument cluster:

- "Traffic Jam Assist: unavailable!"
- "Audi Active Lane Assist: fault!"

In addition, both functions are unavailable / cannot be activated.

Workshop findings:

The complaint is active/static and can be reproduced at any time.

The following DTCs are logged:



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Front camera, R242 (address word 00A5):

- **DTC U112300:** Databus error value received (**symptom 1123220**) (active/static).

OR

- **DTC U112300:** Databus error value received (**symptom 1123220**) (passive/sporadic) (frequency counter >= 5).

Distance regulation control module, J428 (address word 0013):

- **DTC U112300:** Databus error value received (**symptom 2153**) (active/static).

OR

- **DTC U112300:** Databus error value received (**symptom 2153**) (passive/sporadic) (frequency counter >= 5).

Technical Background 1

Under analysis.

Production Solution

Not applicable.

Service

Please replace the capacitive steering wheel according to the instructions in the repair manual.

NOTICE

Try to reproduce the customer complaint (based on the description/cause of the issue), so that it can be clearly assigned to this TPI. The following repair must only be carried out if all the criteria (model/type, chassis number, engine/motor and gearbox code, PR number(s), part number, software version, code etc.) apply exactly. Otherwise, this solution will not eliminate the problem, and repeat repairs may be necessary. In such a case, we may reject the warranty claim and charge back the cost of the parts.

Warranty

Claim Type:	<ul style="list-style-type: none"> • If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.
Service Number:	4810
Damage Code:	0040



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Labor Operations:	Steering wheel remove + reinstall	4810 19xx	See SRT with associated operations
	GFF	0150 0060	Time stated on the diagnostic protocol
Claim Comment:	As per TSB 2061932/9		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All parts and service references provided in this TSB (**2061932**) are subject to change and/or removal.

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