



Technical Service Bulletin

93 PSS e-tron GT: yellow electrical system fault - U019B00 logged in diagnostic address 0019

93 24 18 2075400/1 September 24, 2024.

| Model(s) | Year | VIN Range | Vehicle-Specific Equipment |
|-----------------------------|------|-----------|----------------------------|
| e-tron GT, and RS e-tron GT | 2025 | All | Not Applicable |

Condition

This bulletin applies to MY25 e-tron GT vehicles only.

Customer states:

- Yellow electrical system fault in the instrument cluster.
- Vehicle cannot be started.
- After switching the ignition off and on again the vehicle can be driven again.

Workshop findings:

The following DTC is stored in the Gateway control module, J533 (address word 0019):

- **U019B00** – Lost communication with Battery Charger Control Module.

Further DTC entries with the title “Lost communication with High-Voltage Battery Control Module” or similar may be logged in various control units.

A loss of communication between the Battery charger control module and various other control module occurs.

Technical Background 1

Not applicable.

Production Solution

This bulletin will be updated when more information is available. A solution is currently under development.

Service

1. Explain to the customer that we are working on a software solution for this complaint. We do not expect to be able to provide information on the availability of the planned solution before the 1st quarter of 2025 (subject to change) and that no repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer’s concern.
2. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links >> Service*).



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Please inform the customer that after switching the ignition off and on again, it will be possible to start the vehicle again.

Warranty

| | | | |
|--------------------------|---|-----------|--|
| Claim Type: | <ul style="list-style-type: none"> If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only. | | |
| Service Number: | 9352 | | |
| Damage Code: | 0039 | | |
| Labor Operations: | GFF/ Guided Functions | 0150 0010 | See SRT with associated operations |
| | GFF | 0150 0060 | Time stated on the diagnostic protocol |
| Claim Comment: | As per TSB 2075400/1 | | |

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2075400**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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