



Technical Service Bulletin

93 e-tron: whirring noises from rear of vehicle

93 24 11 2074898/1 September 6, 2024.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
e-tron	2019 2021 – 2023	All	Not Applicable
e-tron Sportback	2020 – 2023		
Q8 e-tron, Q8 Sportback e-tron, SQ8 e-tron, and SQ8 Sportback e-tron	2024		

Condition

Customer states:

Whirring noises and/or grinding noises from rear of vehicle when accelerating gently between 9 and 15 mph (15 and 25 km/h). Examples of the sounds can be heard at <https://audi-external.kzoplatform.com/player/medium/2826420839539283553>, or by scanning the QR Code in the bulletin.

Workshop findings:

The complaint can be reproduced and assigned to the rear of the vehicle.

Technical Background 1

Tolerance-related noises from the rear electric drive.

Production Solution

Not applicable.



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Service

Try to reproduce the customer complaint (based on the description/cause of the issue), so that it can be clearly assigned to this TSB.

When performing the analysis, you should ideally use the VAS tool 611015 (PICO NVH tool) to identify the noise with the measuring set-up described below. When performing analysis and billing with VAS 611015, please also observe TSB 2070568.

Details about the configuration, positions and analysis of the measurement are included in the attached document.

If you determine after the evaluation that this is the whirring noise described in the analysis guidelines, please do not carry out any further analyses or repairs.

This is the operating noise of the rear electric drive.

Warranty

When performing analysis and billing with VAS 611015, please also observe TSB 2070568.

Claim Type:	• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9346		
Damage Code:	0020		
Labor Operations:	Set-up time for PICO noise analysis tool	0161 00xx	See SRT with associated operations
	Road test prior to the service procedure	0121 0002	10 TU
	Road test after the service procedure	0121 0004	10 TU
Claim Comment:	As per TSB 2074898/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.



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Additional Information

All part and service references provided in this TSB (**2074898**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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