



Technical Service Bulletin

PSS 91 MIB3: individual tiles in the MMI main menu cannot be moved

91 24 56 2075323/1 September 18, 2024.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
e-tron GT, and RS e-tron GT	2024	All	Not Applicable

Condition

Customer states:

- The customer would like to move an individual tile in the MMI display area in the main menu.
- The tile jumps back to the previous position immediately after it has been moved.

Workshop findings:

- The customer complaint can be reproduced.

Technical Background 1

Software issue on the control unit one for information electronics -J794- (address word 005F)

Production Solution

Model year 2025

Service

1. Explain to the customer that the implementation of a solution currently being checked and that those checks are estimated to be completed in December 2024 (subject to change).
2. No repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer's concern.
3. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links* >> *Service*).

Warranty

This TSB is informational only and not applicable to any Audi Warranty.



NOTICE



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Replacing parts or attempting repairs will not fix the problem. Unjustified labor / replacement parts will be charged back. Invoicing under warranty is not permitted.

Additional Information

All part and service references provided in this TSB (**2075323**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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