



Technical Service Bulletin

91 ACC inop / PreSense Malfunction, DTC B200FF0 (sym 196672) in 0013

91 24 53 2068008/2 September 18, 2024. Supersedes Technical Service Bulletin Group 91 number 22-27 dated September 14, 2022 for reasons listed below.

| Model(s) | Year | VIN Range | Vehicle-Specific Equipment |
|----------|-------------|-----------|----------------------------|
| Q3 | 2021 - 2024 | All | Not Applicable |

Condition

| REVISION HISTORY | | |
|------------------|------------|---|
| Revision | Date | Purpose |
| 2 | - | Revised <i>Warranty</i> (Updated Claim Types) |
| 1 | 09/14/2022 | Initial publication |

Customer states:

Various driver assist systems are inoperative.

The following messages are displayed in the instrument cluster:

- Distance warning: currently unavailable. See owner's manual.
- Audi pre sense: fault. Please contact the workshop.

Workshop findings:

The following DTC may be stored in the control module for Distance Regulation –J428– (diag. addr. 0013)

- **DTC B200FF0:** Internal Malfunction (**symptom 196672**).

Technical Background 1

An internal diagnosis malfunction causes the DTC to enter erroneously.

Production Solution

Not applicable.



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Service

1. Clear the DTCs that have been stored in the vehicle.
2. Cycle the ignition.
3. The driver assist systems should be available again after clearing DTCs and the instrument cluster messages (see Condition) should disappear.

NOTICE

Claims for replaced parts will not be reimbursed.

Warranty

| | | | |
|--------------------------|---|--------------|--|
| Claim Type: | <ul style="list-style-type: none"> If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only. | | |
| Service Number: | 9163 | | |
| Damage Code: | 0039 | | |
| Labor Operations: | GFF | 0150 0000 | Time stated on the diagnostic protocol |
| | Charge Battery | 2706 8950 | See SRT with associated operations |
| | Road test prior to the service procedure | No allowance | 0 TU |
| | Road test after the service procedure | No allowance | 0 TU |
| Claim Comment: | As per TSB 2068008/2 | | |

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.



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Additional Information

All part and service references provided in this TSB (**2068008**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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