



Technical Service Bulletin

91 MIB3 display: settings change by themselves - "ghost touches"

91 24 49 2074845/1 September 4, 2024.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q3	2022	All	Not Applicable

Condition

Customer states:

- Settings are changed on the display by "ghost touches", without the customer touching the screen.
- The manifestation of those ghost touches varies:
- Repeated zooming on the navigation map.
- Constantly switching to different menus.
- While "ghost touches" are happening, operation by the customer is not possibly or only possible to a limited extent.

Workshop findings:

- The "ghost touch" complaint occurs intermittently, it cannot always be reproduced in the workshop.

Technical Background 1

Software issue.

Production Solution

From model year 2023 onwards.

Service

This TSB closes PSS 2067205: *PSS 91 MMI Display: switches contexts / toggling settings on its own, rapid clicking.*

Required equipment:



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- ODIS Tester.
- SVM code.
- MIB2+ display software update on SD Card. (Download the software from MirrorServer using the SD Creator Program or, if not available for download, order the update medium from parts with the part number listed in *Required Parts and Tools*.)

Time to complete update:

- Approximately 15-25 minutes (includes 5-15 minutes for the software update and 10 minutes for the SVM work).

Service work:

- Update the MIB2+ display using **Method 2** according to TSB 2056558: *91 MIB2+ Software Update Instructions* and use SVM code **636S005**.

Method 2: Manual update.

Vehicle	SD Creator Part Number	SVM Code
Q3	8W0 906 961 CT	636S005

NOTICE

After completing the update, please run the test program “J794 Checking software version management” according to the test plan. Please note that the test plan is only available when accessed via GFF.

Warranty

Service Number:	9193
Damage Code:	A739



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Labor Operations:	Program display and operating unit	9193 2599	20 TU
	Charge Battery	2706 8950	See SRT with associated operations
Claim Comment:	As per TSB 2074845/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2074845**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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