



Technical Service Bulletin

48 Vehicle cannot be started (DTC P160A00); Steering column can be pushed in too far

48 24 71 2073237/2 September 10, 2024. Supersedes Technical Service Bulletin Group 48 number 24-63 dated March 5, 2024 for reasons listed below.

| Model(s) | Year | VIN Range | Vehicle-Specific Equipment |
|----------|-------------|-----------|----------------------------|
| Q3 | 2019 – 2025 | All | Not Applicable |

Condition

| REVISION HISTORY | | |
|------------------|------------|--|
| Revision | Date | Purpose |
| 2 | - | Revised title (Add description of DTC) Revised header (Add Model Year) Revised <i>Condition</i> (Updated Information) Revised <i>Technical Background</i> (Updated Information) |
| 1 | 03/05/2024 | Initial publication |

Customer states:

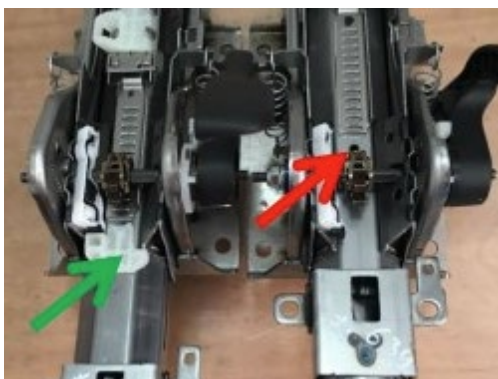
1) The vehicle does not start.

or

2) The steering column can be pushed in too far.

Workshop findings:

- The customer statement can be reproduced.
- Regarding to 1) The DTC **P160A00 Control Module Faulty** has been logged in the electronic steering column lock (diagnostic address 002B).
- Regarding to 2) The longitudinal stop on the steering column is damaged/missing (Figure 1).





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Figure 1. Steering column on left is OK (the longitudinal stop is installed); steering column on right is not OK (the longitudinal stop is missing).

Technical Background 1

- When adjusting the steering column, excessive force was applied to the longitudinal stop, damaging it.
- It is not possible to modify/optimize the longitudinal stop as it must comply with the required safety standards.
- The procedure for checking the steering column is described in the Workshop annual.
- If the longitudinal stop is missing, it may no longer be possible to engage or release the electronic steering column lock under unfavorable circumstances.
- If the electronic steering column lock does not reach its end stops, it no longer approves the terminal release, and the ignition cannot be switched on.



NOTICE

Please explain to the customer that excessive force should not be applied when adjusting the steering column.

Production Solution

Not applicable.

Service

This is not a fault that should be covered by warranty.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2073237**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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