



Service Bulletin

Bulletin No.: 24-NA-096

Date: September, 2024

INFORMATION

Subject: Delay of Fleet Calibration 6E2 and 6E8

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Blazer EV	2024	2025				

Involved Region or Country	North America
Additional Options (RPOs)	Equipped with RPOs 6E2 or 6E8
Condition	<p>GM has postponed the rollout of fleet calibration 6E2 and 6E8 (these option codes provide a single common key for all key fobs in the fleet that include this option).</p> <p>When opting for 6E2/6E8, customers are required to select option code AMF, which includes receiving four additional key fobs. Customers are made aware at time of purchase that they are responsible for arranging and covering the expenses associated with programming key fobs after receiving their vehicles. This programming is essential for activating the single key functionality across all key fobs in their fleet. However, the calibration and programming needed to activate the common key feature will not be available until later in this calendar year. Once the software is available, the vehicle will have to be taken to a dealership to receive the update. GM recommends that customers wait to program their fobs until after the update has been made to their vehicle. This will avoid the need to re-program the fobs and avoid any potential functionality issues.</p>
Cause	The cause of the condition is that the software is not yet available.
Correction	<p>The software update to enable the single key functionality will be available later in the year and vehicles with 6E2/6E8 option code hardware and key fobs should not be programmed until the necessary software updates are made available.</p> <p>Important: Vehicles will need to be returned to the dealer for the software update which will be covered under warranty.</p>

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Important: This technical service bulletin (TSB) can only be completed by certified repair facilities who have met all specific training, tool and equipment requirements pertaining to the vehicle Brand and Model serviced. Repairs must be performed by a technician who has successfully completed the required training.

What does this mean for you?

- All vehicles ordered with 6E2/6E8 option codes will be built and delivered with the needed hardware for the single key calibration and include the four additional key fobs at the point of delivery, but you will not be charged the \$100 MSRP for the option
- The software update to enable the single key functionality will be available later in the year and vehicles with 6E2/6E8 option code hardware and key fobs should not be programmed until the necessary software updates are made available. Vehicles will need to be returned to the dealer for the software update which will be covered under warranty

- Vehicle key fobs programmed prior to the software update will not work and need to be reprogrammed again after the update is received
- As stated in the order guide, programming of the four additional key fobs received with this option is at the customer's expense
- Customers who no longer want to utilize 6E2/6E8 option codes can reach out to their GM Envolv team for support to remove the code

Version	2
Modified	Released June 04, 2024 Revised September 18, 2024 – Added the 2025 Model Year.

