



Bulletin No.: PIC6574
Published date: 09/27/2024

Preliminary Information

PIC6574 Black Radio Screen

Models

Brand: Chevrolet Trax **Model:** 2024 **Model Years:** 2024 **VIN:** All **from to:** All All **Engine:** All All **Transmissions:** All

Involved Region or Country	North America
Additional Options (RPO)	IOR
Condition	A customer may comment that their radio display may have gone blank.
Cause	This may be due to software anomaly or a loose/defective LVDS cable

Correction:

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First verify that the LVDS connection at the radio control, Instrument panel display, and radio are seated properly.

If there is a bad/loose connection, correct the condition and retest

If the connections were seated properly, or after correcting a loose connection and the condition still exists, replace the LVDS cable.

If the condition still exists after LVDS cable replacement contact TAC

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
*3486278	Verify LVDS connections at Radio, Radio control, and IPC display	0.8
Add time	Replace LVDS cable	1.0
*This is a unique Labor Operation for Bulletin use only.		

Version History

Version	1
Modified	09/27/2024 - Created.