



Bulletin No.: PIP6011

Published date: 09/27/2024

Preliminary Information

PIP6011 VT40 Transmission with no Drive and no Reverse

Models

Brand:	Model:	Model Years:	VIN: from to	Engine:	Transmissions:
Buick	Encore GX	2024	All	All All	MRG
Chevrolet	Trailblazer	2024	All	All All	MRG
Chevrolet	Malibu	2024	All	All All	MRG

Involved Region or Country	North America
Condition	Vehicle has no movement in Drive or Reverse
Cause	Reverse Internal Gear Retaining Ring dislodged

Correction:

Customers may bring their vehicle to the dealer with a no engagement into Drive or Reverse

Upon inspection Technicians may find the Check Engine Light on and DTC P2714 setting

Note: If the Check Engine Light is on and DTC P2714 is setting WITHOUT a loss of Drive AND Reverse please refer to bulletin 24-NA-009

This Condition may be caused by a dislodged Reverse Internal Retaining Ring due to a Defect in the Forward Clutch Housing

If there is a no vehicle movement concern found, please remove and disassemble the Transmission

Inspect the Forward Clutch Housing for the Reverse Internal Gear Retaining Ring for being dislodged.

Note: See Picture Below



If the Reverse Internal Gear Retaining Ring is found to be Dislodged this will cause the clutches to not apply in forward and reverse

This can cause the Forward and Reverse Clutch pistons to over travel and cause damage to the piston seals

If this is found please replace the Forward Clutch Housing

The Forward and Reverse Clutch Pistons and the Reverse Internal Gear Retaining ring along with any other damaged components and reassemble the transmission

Parts Information

Description	Part Number	Quantity
Housing, Fwd Clutch	24041711	1
Ring, Rev INL GR RET	24274027	1
Piston, FWD CLU	24288167	1
DAM, FWD CLU Piston	24288166	1
Piston,REV CLU	24279457	1
Seal,REV CLU Piston OTR	24279453	1
Seal. REV CLU Piston INR	24279454	1

Version History

Version	1
Modified	9/27/2024 Created