



## Preliminary Information

### PIP6009 Malfunction Indicator Lamp (MIL) Illuminated on Driver Information Center (DIC) - U36XX/U2BXX

#### Models

Brand:	Model:	Model Years:	VIN: from to	Engine:	Transmissions:
BrightDrop	400	2024 - 2025	ALL All All	All	All
BrightDrop	600	2024 - 2025	ALL All All	All	All
Cadillac	EV LYRIQ	2024 - 2025	All All All	All	All
Chevrolet	Blazer EV	2024 - 2025	All All All	All	All
Chevrolet	Equinox EV	2024 - 2025	All All All	All	All
Chevrolet	Silverado EV	2024 - 2025	All All All	All	All
GMC	HUMMER EV	2024 - 2025	All All All	All	All
GMC	HUMMER EV SUV	2024 - 2025	All All All	All	All
GMC	Sierra EV	2024 - 2025	All All All	All	All

Involved Region or Country	North America
Condition	Malfunction Indicator Lamp (MIL) Illuminated on Driver Information Center (DIC), BET and BEV3 Ultium Packs Setting Fault Codes DTC's U3620, U3621, U3622, U3623, U3624, U3625, U3626, U3627, U3628, U3629, U362A, U362B, U362C, U362D, U362E, U362F, U3630, U3631, U3632, U3633, U3634, U3635, U3636, U3637, U3638, U3639, U363A, U363B, U363C, U363D, U363E, U363F, U2B7A, U2B7E, U2B98, U2B82, U2B86, U2B8A, U2B8E, U2B92, U2B96, U2B99, U2B9A, U2B9B, U2B9C, U2B9D, U2B9E, U2B9F, U2B4A, U2B4D, U2B50, U2B53, U2B56, U2B59, U2B5C, U2B5F, U2B62, U2B65, U2B68, U2B6B, U2B6E, U2B71, U2B74, U2B77, U2B7B, U2B7F, U2B83, U2B87, U2B8B, U2B8F, U2B93, U2B97, U2B48, U2B4B, U2B4E, U2B51, U2B54, U2B57, U2B5A, U2B5D, U2B60, U2B63, U2B66, U2B69, U2B6C, U2B6F, U2B72, U2B75, U2B78, U2B7C, U2B80, U2B84, U2B88, U2B8C, U2B90, U2B94
Cause	Data collection will be required when calling TAC for diagnosis and determination of HV Battery replacement exhibiting these conditions

#### Correction:

**Important: DO NOT clear the codes or program the BECM and make sure 12-volt battery is charged.**

If you encounter a vehicle with the any of the above DTCs, perform the following and contact TAC with listed below with your findings:

1. Is the Malfunction Indicator Lamp (MIL) currently illuminated on (DIC)? Y/N
2. Did the customer experience the (MIL) immediately after DCFC charging? Y/N
  - 2.1. If no, describe the drive trip prior to the (MIL) being illuminated on the (DIC).
3. What type of home charger does the customer typically use? (Make/Model/KW capability)
4. What is the DTC/SYM Bite setting?
  - 4.1. Current or History?

**Note: Charge/maintain the 12V battery**

5. Did the vehicle come in with a dead 12V battery? Y/N
  - 5.1. Has the 12V battery or HVSL been disconnected during this visit? Y/N
6. Has the vehicle been programmed during this visit? Y/N
7. Provide the current BECM CAL information.
  - 7.1. BECM CAL can be found in GDS2 - Module Diagnostics - K16 BECM - Identification Information - Identification Information - Calibration Part Number 1.
8. Were any codes cleared? Y/N
  - 8.1. Has a Code Clear been attempted this visit? Y/N

**9. Additional Data may be necessary for further analysis**


#### Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
5086038	BET and BEV3 Ultium Packs Fault Code Data Collection	0.5 Hr.
*This is a unique Labor Operation for Bulletin use only.		

#### Version History

<b>Version</b>	<b>1</b>
<b>Modified</b>	<b>9/23/2024 - Created.</b>

 GM Global Brands  
© 2024 General Motors. All Rights Reserved.