



Bulletin No.: PIP5928B

Published date: 09/19/2024

Preliminary Information

PIP5928B 10L80 Transmission Gear Whine 4th Through 7th Gear

Models

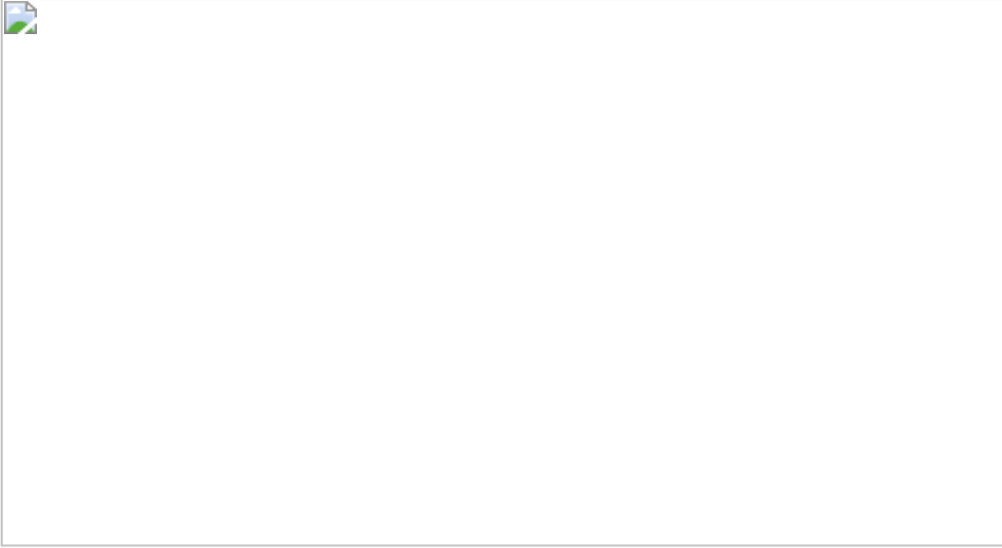
Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	Escalade	2022 - 2023	ALL	ALL	ALL	MHS MQC
Cadillac	Escalade ESV	2022 - 2023			ALL	ALL
Chevrolet	Silverado 1500	2022 - 2023	ALL	ALL	ALL	MI2 MHS MHT MQB MQC
Chevrolet	Suburban	2022-2023	ALL	ALL	ALL	ALL
Chevrolet	Tahoe	2022 - 2023	ALL	ALL	ALL	MI2 MHS MHT MQB MQC
GMC	Sierra 1500	2022 - 2023	ALL	ALL	AIL	MI2 MHS MHT MQB MQC
GMC	Yukon	2022 - 2023	ALL	ALL	ALL	MI2 MHS MHT MQB MQC
GMC	Yukon XL	2022 - 2023	ALL	ALL	ALL	MI2 MHS MHT MQB MQC

Involved Region or Country	North America, Australia, Europe, Israel, Japan, Middle East, Palestine, SA, South Korea, & Thailand.
Condition	<p>Some customers may comment of a gear type whine noise while driving.</p> <p>Investigation while monitoring GDS may indicate the whine noise begins in 4th gear and may be heard through 7th gear.</p>
Cause	<p>The reaction carrier pinion gears may have a machining defect causing the noise to occur.</p> <p>There is no issue with durability.</p> <p>Transmissions built at the Silao Transmission Plant and built between 8/26/22 and 9/12/22 (Julian Date 226 - 254) and 02/22/23-04/03/23 (Julian date 53-93).</p>

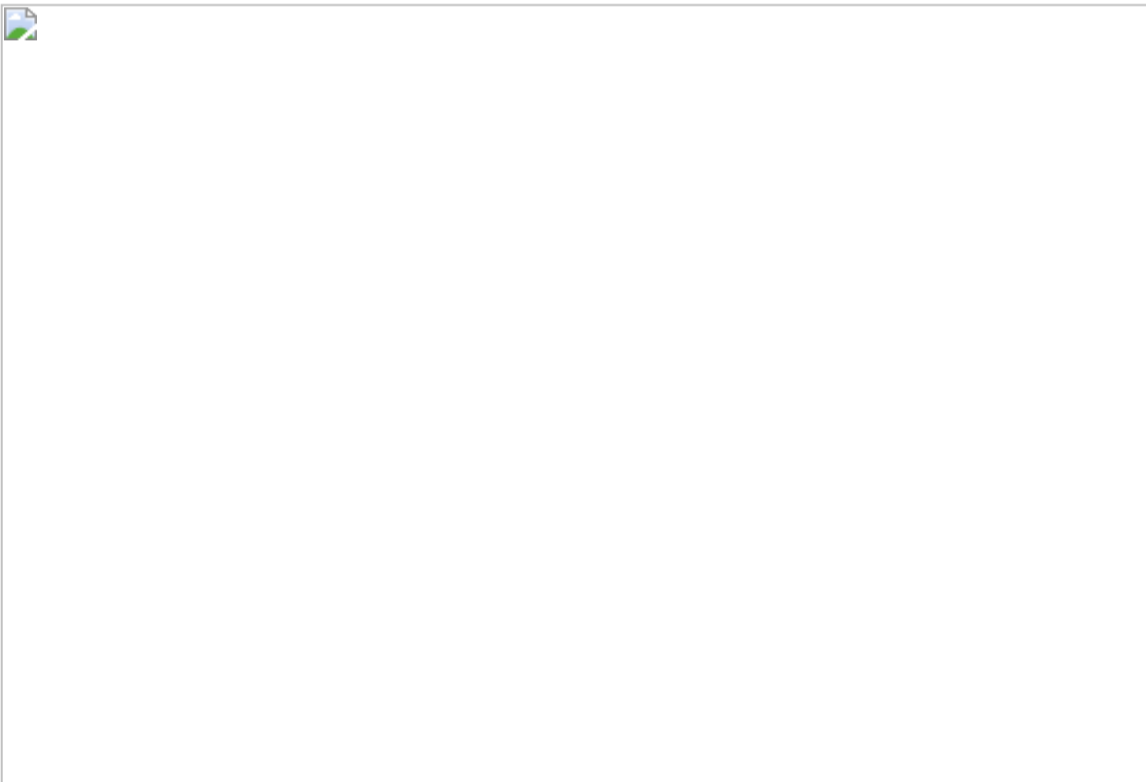
Correction:

Replace the (55) Carrier Reaction (with reaction INTL GR), as pictured as 1, and the (58) reaction sun gear, as pictured as 2, refer to EPC for the correct part number for your application.

**** Sample Transmission ID TAG reading Silao, 210th day of calendar year 2022. ****



- **1st digit - S = Silao, R = Romulus**
- **2nd digit - Shift**
- **3rd and 4th digits year**
- **5th, 6th, and 7th - Julian date**



**** This P/I will be updated to a TSB as more information becomes available.****

Version History.

Version	3
Modified	06/13/2023 - Created on. 06/27/2023 - Superseded to change Julian date. 09/19/2024 - Superseded to correct RPO.