



**Bulletin No.:** PIT5909C  
**Published date:** 09/17/2024

## Preliminary Information

### PIT5909C MultiPro / MultiFlex Tailgate Drops Too Fast with GM Accessory Kicker Audio System Installed

#### Models

<b>Brand:</b>	<b>Model:</b>	<b>Model Years:</b>	<b>VIN: from to</b>	<b>Engine:</b>	<b>Transmissions:</b>
Chevrolet	Silverado 1500	2021 - 2025	All All	All	All
Chevrolet	Silverado 2500HD/3500HD	2022 - 2025	All All	All	All
GMC	Hummer EV	2022 - 2025	All All	All	All
GMC	Sierra 1500 (New Model)	2019	All All	All	All
GMC	Sierra 1500	2020 - 2025	All All	All	All
GMC	Sierra 2500HD/3500HD	2020 - 2025	All All	All	All

<b>Involved Region or Country</b>	<b>North America</b>
<b>Condition</b>	<b>A Customer may comment that the tailgate drops faster than it used to after the GM Accessory Kicker Audio System was installed.</b>
<b>Cause</b>	<b>The added weight of the Kicker Audio System will cause the tailgate to drop faster than normal. This information is documented in the Accessory Information Center Marketing Information for the Kicker Audio System.</b>

#### Correction:

**None, It is normal for the tailgate to drop faster after the GM Accessory Kicker Audio System is installed.**

#### Version History

<b>Version</b>	<b>4</b>
<b>Modified</b>	<b>04/28/2022 - Created on. 05/22/2023 - Added Model Years. 07/31/2023 - Added Hummer EV Model 09/17/2024 - Updated Model Year</b>