



## **SSM 53057 2024 Nautilus - Front Driver Door Can Not Be Unlocked Using Passive Entry - Built On Or Before 23-Jan-2024**

Some 2024 Nautilus vehicles built on or before 23-Jan-2024 may exhibit a condition where the front driver door can not be unlocked using the passive entry (Intelligent Access) feature. This may be due to the software in the body control module (BCM). To correct the condition, reprogram the BCM module using the latest software level of the Ford Diagnosis and Repair System (FDRS). For claiming, use causal part 15604 and applicable labor operations in Section 10 of the Service Labor Time Standards (SLTS) Manual.