



Service Bulletin

Bulletin No.: 08-07-30-026I

Date: September, 2024

INFORMATION

Subject: Information on Slight Vehicle Movement in Park at Start Up After Cold Soak
Models: 2025 and Prior GM Passenger Cars and Light Duty Trucks
Equipped with Automatic Transmission
Attention: This bulletin also applies to any of the above vehicles that may be Export
from North America.

**This bulletin has been revised to add the 2025 Model Year. Please discard Corporate
Bulletin Number 08-07-30-026H.**

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Some vehicles may rock or move slightly forward or rearward while in Park at start up after cold soak. This condition may be accompanied by a clunk noise. This is a slight movement that is more often seen visually, rather than felt, when viewed from the outside and using the auto-start feature, if equipped.

This slight movement is due to the residual transmission fluid in the clutch packs that creates a partial apply on start-up. This movement is stopped by the parking pawl and/or transmission fluid exhausting completely from the clutch packs.

This condition is normal, and no repairs should be attempted. This can be verified by comparing with another identically built vehicle under the same cold conditions.

Customer Information

Please communicate to the customer this condition is a normal operating characteristic of the vehicle. This slight movement has no adverse effects on the transmission. To prevent this condition from occurring, the parking brake should be utilized as per the Owner Manual recommendations anytime the vehicle is parked. Please share this information with the customer including a copy of this bulletin.

