



Bulletin No.: PIT6233A
Published date: 09/13/2024

Preliminary Information

PIT6233A Short Loss of Audio Primarily After Start Up

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Silverado	2022 - 2024	All	All	All	All
Chevrolet	Silverado HD	2024	All	All	All	All
Chevrolet	Suburban	2022 - 2024	All	All	All	All
Chevrolet	Tahoe	2022 - 2024	All	All	All	All
GMC	Sierra	2022 - 2024	All	All	All	All
GMC	Sierra HD	2024	All	All	All	All
GMC	Yukon	2022 - 2024	All	All	All	All
GMC	Yukon XL	2022 - 2024	All	All	All	All

Involved Region or Country	GME, GMIO, GMNA, GMSA and Holden
Additional Options (RPO)	IOK UQF (-NKD) (UQA and UQS for model year 2022 LD trucks and SUV's only)
Condition	Some customers may comment that they have very brief complete loss of audio from any source. The loss of audio usually only lasts for less than 1 second and is primarily right after ignition on.
Cause	This may be caused by a software anomaly.

Correction:

Engineering is aware of this condition and is working on updated software to remedy this condition.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
3486238	Verify short loss of audio right after start up	.2 Hr.
*This is a unique Labor Operation for Bulletin use only.		

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern.

Version History

Version	2
Modified	09/09/2024 - Created on. 0913/2024 - Updated to add RPO

 GM Global Brands

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