



**Bulletin No.:** PIT6233

**Published date:** N/A

## Preliminary Information

### PIT6233 Short Loss of Audio Primarily After Start Up

#### Models

<b>Brand:</b>	<b>Model:</b>	<b>Model Years:</b>	<b>VIN: from to</b>	<b>Engine:</b>	<b>Transmissions:</b>
Chevrolet	Silverado	2022 - 2024	All All	All	All
Chevrolet	Silverado HD	2024	All All	All	All
Chevrolet	Suburban	2022 - 2024	All All	All	All
Chevrolet	Tahoe	2022 - 2024	All All	All	All
GMC	Sierra	2022 - 2024	All All	All	All
GMC	Sierra HD	2024	All All	All	All
GMC	Yukon	2022 - 2024	All All	All	All
GMC	Yukon XL	2022 - 2024	All All	All	All

<b>Involved Region or Country</b>	<b>GME, GMIO, GMNA, GMSA and Holden</b>
<b>Additional Options (RPO)</b>	<b>IOK UQF (-NKD)</b>
<b>Condition</b>	<b>Some customers may comment that they have very brief complete loss of audio from any source. The loss of audio usually only lasts for less than 1 second and is primarily right after ignition on.</b>
<b>Cause</b>	<b>This may be caused by a software anomaly.</b>

#### **Correction:**

Engineering is aware of this condition and is working on updated software to remedy this condition.

#### **Warranty Information**

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.


<b>Labor Operation</b>	<b>Description</b>	<b>Labor Time</b>
<b>3486238</b>	<b>Verify short loss of audio right after start up</b>	<b>.2 Hr.</b>
<b>*This is a unique Labor Operation for Bulletin use only.</b>		

#### **Customer Information**

**Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern.**

**Version History**

<b>Version</b>	<b>1</b>
<b>Modified</b>	<b>09/09/2024 - Created on.</b>

 GM Global Brands

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