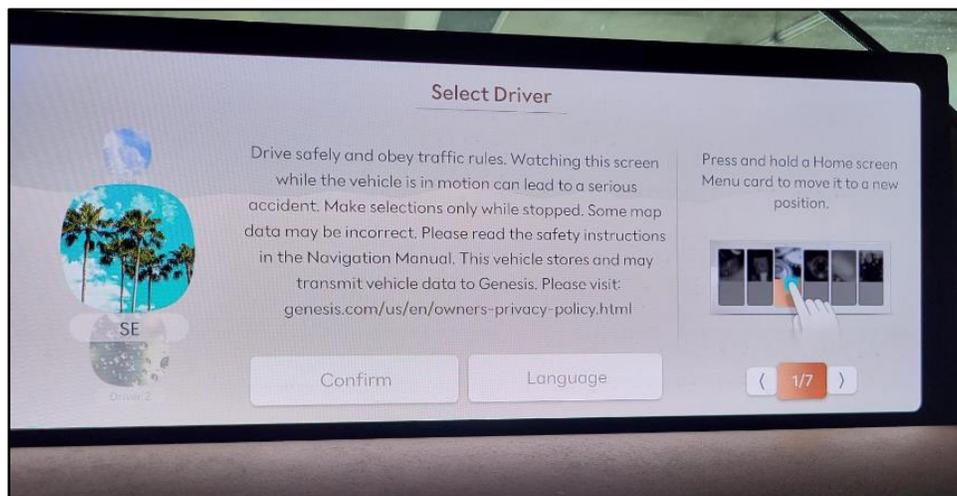


 Technical Service Bulletin	GROUP CAMPAIGN	NUMBER 24-01-081G
	DATE OCTOBER 2024	MODEL(S) GV80 (JX1)
SUBJECT: AVN HEAD UNIT REPLACEMENT – BLANK SCREEN OR DISCLAIMER SCREEN STUCK (SERVICE CAMPAIGN T60G)		

Description: Certain GV80 (JX1) vehicles equipped with cclC27 (connected car Integrated Cockpit 27") AVN system may exhibit a condition in which either a blank screen is present, or the user is unable to select "Confirm" on the disclaimer screen after an OTA Map update. Follow the procedure in this bulletin to replace the head unit assembly to resolve these conditions.



Applicable Vehicles (Certain):

- 2025MY GV80 (JX1) vehicles produced from 03/14/2024 – 07/24/2024.

SUBJECT: AVN HEAD UNIT REPLACEMENT - BLANK SCREEN OR DISCLAIMER SCREEN STUCK
(SERVICE CAMPAIGN T60G)

Parts Information:

Model	Part Name	Part Number	Figure
25MY GV80 (JX1)	HEAD UNIT ASSY-CCIC	96560-T6ED0FLT	

Warranty Information:

Model	Op. Code	Operation	Op. Time	Causal Part	Nature Code	Cause Code
GV80 (JX1)	40D198R0	AVN Head Unit (DDE REMAN) Replacement	1.2 M/H	96560- T6ED0FLT	M73	ZZ3

NOTE 1: Submit claim on Claim Entry Screen as “Campaign” type.

NOTE 2: If a part is found in need of replacement while performing this campaign and the affected part is still under warranty, submit a separate claim using the same repair order. If the affected part is out of warranty, submit a Prior Approval request for goodwill consideration prior to performing the work.

NOTE 3: Op times include VIN, Mileage, and photo capture of the AVN Home screen as outlined in the Digital Documentation Policy.

NOTE 4: Retailer must adhere to DDE program guidelines. If defective part is not returned according to DDE program guidelines, retailer's claim is subject to debit and additional fees.

Service Procedure:

STUI



This TSB includes Repair validation photos. Refer to the latest Warranty Digital Documentation Policy for requirements.

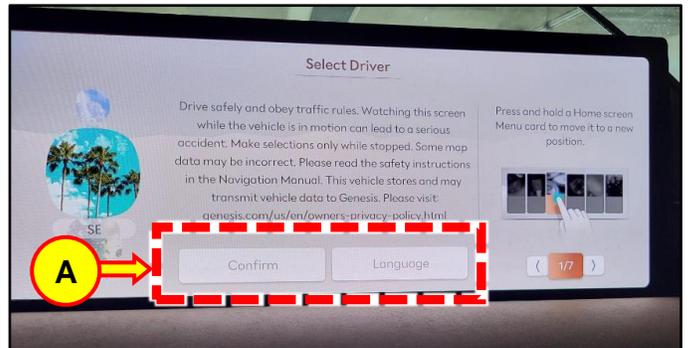
1. Turn the ignition switch **ON**.



2. Confirm AVN head unit is stuck in the disclaimer and/or the screen is blank.

***i* Information**

The “Confirm” and “Language” buttons will be disabled (A) and not selectable if the head unit is stuck in the disclaimer screen.



3. Replace AVN head unit.

***i* Information**

To facilitate a DDE (Dealer Direct Exchange) in WebDCS, please refer to the following document posted in GenesisDealerUSA.com:

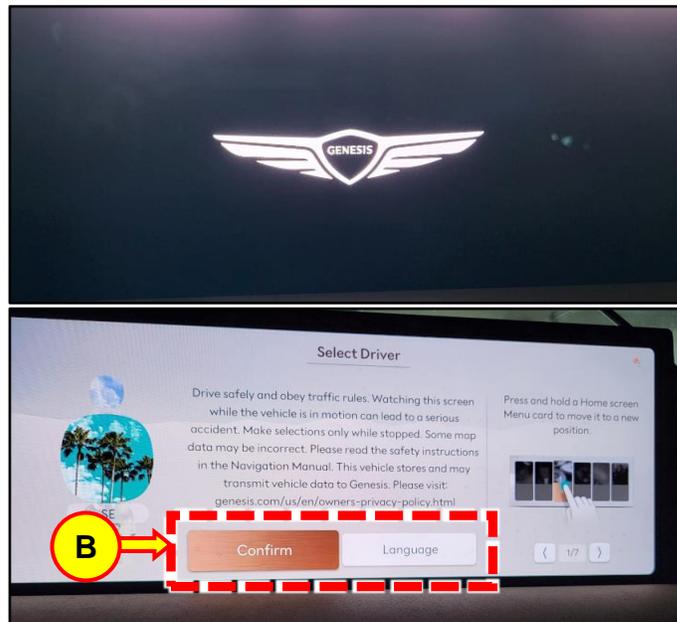
Resources > Documents Library > Parts and Accessories > Manuals and Guides > DDE GMA Program Guide

Refer to Shop Manual:

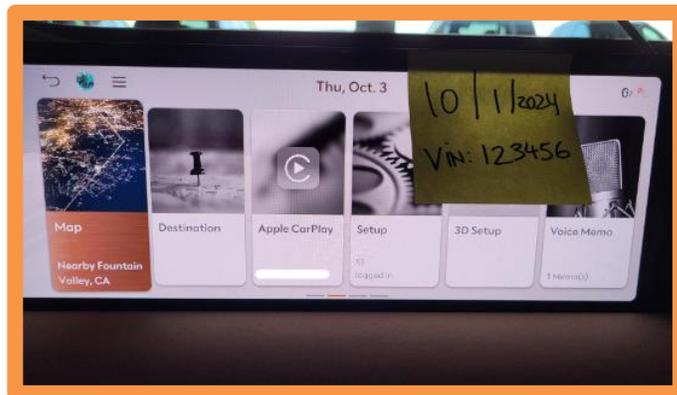
- **Body (Interior /Exterior / Electrical) > Infotainment System > Connected Car Integrated Cockpit Unit (ccIC) >**
- Follow all details in these procedures:
 - Removal
 - Installation
 - Variant Coding
 - Learning method

**SUBJECT: AVN HEAD UNIT REPLACEMENT - BLANK SCREEN OR DISCLAIMER SCREEN STUCK
(SERVICE CAMPAIGN T60G)**

4. Verify operation of the AVN head unit and confirm that the Genesis logo is shown during bootup and that the buttons (B) on the disclaimer screen can be selected.



5. **STUI**  Take a picture of the AVN Home screen using your tablet with the last 6 digits of the VIN & date of repair on a piece of paper and upload to STUI.



6. Service procedure is complete.