



Bulletin No.: PIT6184D

Published date: N/A

Preliminary Information

PIT6184D Third Row Seat Will Not Fold

Models

Brand:	Model:	Model Years:	VIN: from	to	Engine:	Transmissions:
Chevrolet	Traverse (All new)	2024	SORP	May 22, 2024	All	All
GMC	Acadia	2024	SORP	May 22, 2024	All	All

Involved Region or Country	North America
Condition	<p>Some customers may notice that one or both headrests do not fold down when they use the electric folding option or manual folding option. This may prevent the seat from folding down all the way due to 3rd row headrest collision with the 2nd row seats.</p> <p>Some customers may also notice.</p> <p>Outboard head restraint will not fold down. Headrests will not lock up. Headrests fold down but seatback doesn't fold down, or seat back don't return up. Seat back is making a grinding sound when folding or returning back up. If seat is open and Headrests cable is unattached. Headrests needs to be replaced. If customer complaints that Headrests or seat back is intermittently not folding down, but it works at the dealerships, Headrests needs to be replaced.</p>
Cause	Gear mesh concern in headrest preventing headrest from folding.

Correction:

Replace both third row headrests. If there is only an issue with one seat both sides still need to be replaced.

Order parts from EPC.

Important: Leave the current headrests installed until parts are available. DO NOT return vehicles without headrests installed.

Important: Parts must be ordered DRO, CSO orders will cancel.

Parts Information

Description	Part Number	Quantity
Traverse with H41 & 3ST & 4LF	85735301	2
Traverse with H8K & 3ST & 4G4	85735302	2

Description	Part Number	Quantity
Traverse with HQB & 3ST & 4MB	85735303	2
Traverse with HHJ & 3ST & 4MB	85735307	2
Traverse with HQC/HQF & 3ST & 4G4	85735308	2
Acadia with H6Y/H7K & 3ST & 4LK	85735310	2
Acadia with H7L & 3ST & 4LG	85735311	2
Acadia with H6V & 3ST & 4LH	85735312	2
Acadia with H6Z & 3ST & 4LW	85735313	2

Version History

Version	5
Modified	<p>06/07/2024 - Created on.</p> <p>06/20/2024- Updated to add breakpoints.</p> <p>07/22/2024- Updated to add parts information.</p> <p>08/05/2024- Updated to add additional seat concerns caused buy the headrest.</p> <p>9/6/24- Updated to add important parts ordering statement</p>

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