



Bulletin No.: PIT6228A
Published date: 09/4/2024

Preliminary Information

PIT6228A Garage Door Opener Inoperative

Proactive

Models

Brand:	Model:	Model Years:	VIN: from to	Engine:	Transmissions:
Chevrolet Equinox		2025	All	All All	All
Chevrolet Traverse (All New)		2024	All	All All	All

Involved Region or Country	North America, Canada, Mexico
Additional Options (RPO)	IVE
Condition	Some customers may comment that their garage door opener does not work.
Cause	The cause is due to a software anomaly.

Correction:

GM is aware of the concern and it will be corrected in a future software update.

Do not replace any parts at this time.


Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
3486208	Verify Garage Door Opener Inoperative	0.2 Hr.
*This is a unique Labor Operation for Bulletin use only.		

Version History

Version	2
Modified	08/29/2024 - Created On. 09/04/2024 - Updated Models.

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