



Service Bulletin

Bulletin No.: 23-NA-210

Date: September, 2024

TECHNICAL

Subject: Malfunction Indicator Lamp (MIL) Illuminated - DTCs P18AE and/or P0700 Set
Attention: This bulletin applies to vehicles with mileage of 5000 miles (8046 km) or less.

| Brand: | Model: | Model Year: | | VIN: | | Engine: | Transmission: |
|-----------|-----------------|-------------|------|------|----|---------|-----------------------------------|
| | | from | to | from | to | | |
| Cadillac | CT4 | 2023 | 2025 | | | | MHO, MHS, MHU, MHX, MQ2, MQA, MQC |
| | CT5 | | | | | | |
| | Escalade Models | | | | | | |
| Chevrolet | Silverado 1500 | | | | | | |
| GMC | Sierra 1500 | | | | | | |

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| Involved Region or Country | North America, Europe, Middle East, Israel, Palestine, Argentina (Mercosur), Brazil (Mercosur), Bolivia (West), Chile (West), Colombia (West), Ecuador (West), Paraguay (West), Peru (West), Uruguay (West), Japan, Thailand (ASEAN) |
| Condition | Some customers may comment on the MIL illuminated immediately after starting vehicle. Some technicians may find DTC P18AE and/or P0700 set in the Transmission Control Module (TCM). |
| Correction | <p>Important: For vehicles with over 5000 miles (8046 km), follow the diagnostic path for DTC P18AE.</p> <p>Note: Only follow this diagnostic if only DTC P18AE has set along with DTC P0700. Correct all other performance related DTC's prior to following the diagnostics below.</p> <ol style="list-style-type: none"> 1. Using GDS, clear the DTC. 2. Shut the engine off, exit the vehicle with the key fob or key and allow all vehicle modules to power down. 3. Restart the vehicle and idle for 10 seconds. 4. Shift from Park to Drive, Drive to Reverse, Reverse to Park. 5. Shut the engine off, exit the vehicle with the key fob or key and allow all vehicle modules to power down. 6. Restart the vehicle and idle for 10 seconds. 7. Check to see if P18AE or any other Transmission DTCs set. <ul style="list-style-type: none"> • If no DTC's are current, use the Labor Code listed below and return the vehicle back to the customer • If DTC P18AE has returned, replace the valve body. Refer to <i>Control Valve Body Replacement in SI</i>. • If any other Transmission DTC's have set, follow published Service Information (SI) Procedures. |

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

| Labor Operation | Description | Labor Time |
|----------------------------------------------------------|----------------------------|------------|
| 8486388* | DTC P18AE Diagnostic Check | 0.5 hr |
| *This is a unique Labor Operation for Bulletin use only. | | |

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| Version | 2 |
| Modified | Released November 27, 2023 Revised September 11, 2024 - Added 2025 to Model Year. |

