



Service Bulletin

Bulletin No.: 23-NA-158

Date: September, 2024

TECHNICAL

Subject: Radio Software Version 170.5.1-M166-SQBR3-187.1 – Multiple Updates for IVD Trucks

This Service Bulletin replaces PIT6039. Please discard PIT6039.

Brand:	Model:	Model Year:		Build Date:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Colorado	2023	2023				
GMC	Canyon						

Involved Region or Country	North America, Middle East, Cadillac Korea (South Korea)
Additional Options (RPOs)	IVD
Condition	Some customers may comment on software related issues. Continuous improvement software updates are being released with improvements made in several areas.
Cause	The cause of the condition may be software anomalies.
Correction	<p>For programming information refer to bulletin 24-NA-155.</p> <p>A new radio software update, version 170.5.1-M166-SQBR3-187.1, was released to service for vehicles equipped with Infotainment system RPO IVD being brought into the service department. In addition to providing general robustness and stability enhancements, this update includes all enhancements from previous software version releases. Along with the vehicles mentioned above; fleet customers may need the dealer to reprogram the radio with the new software package.</p> <p>This new radio software update has been released via an Over-the Air-Update. Customer will receive a Software Update notification once the software has been downloaded to their vehicle. Customers need to accept the OTA when prompted.</p> <p>Important: Improvements will vary by model, build configuration, system, and sales region. Not all vehicles have all features.</p>

Notable Improvements:

? **Radio:**

- Podcast slider disappears.
- Flashing white screen when touching Phone Icon.
- Camera app does not launch with manual input.
- Universal remote menu selections not functioning.
- Audio source changes after sleep cycle.
- VCU resets.
- Repeat OnStar advisor call doesn't show a call screen
- OnStar Turn by Turn Navigation next maneuver bar doesn't activate
- Rear View Camera inoperable.

? **Phone:**

- CarPlay black screen.

? **Displays:**

- Trip reset button does not highlight when pressed.
- HUD does not show navigation information.
- Missing speed limit icon.
- A message saying "Shutdown" text displayed in pink when powering down vehicle and opening door.

Service Procedure

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Version	6
Modified	<p>Released September 26, 2023</p> <p>Revised October 18, 2023 – Added breakpoint date.</p> <p>Revised October 27, 2023 – Added a supersede statement and a bullet point to Display Section of Notable Improvements.</p> <p>Revised January 18, 2024 - Removed Build Date.</p> <p>Revised February 12, 2024 – Changed reference of PI to Radio Reprogramming SI procedure in Correction and Service Procedure sections.</p> <p>Revised September 05, 2024 – Added reference to most current Radio Software bulletin, removed Service Procedure and Warranty Information.</p>

