

MAS004399 RU 24-33

**RAPID UPDATE**

FROM: Maserati TSO

TO: Maserati Network



**Maserati**

PERSONAL SERVICE LAB

MASTERS OF CARE

TECHNICAL SERVICE OPERATIONS

# Rapid Update 757

## GranTurismo and GranCabrio – “Door to body” Connector gasket out of position



DATE: October 8, 2024

Certain Maserati GranTurismo (M189) and GranCabrio (M190) MY24 listed in MODISCS+ are involved in verifying the correct positioning of the “door to the body” cable protection gasket inside the door.

During the assembly phase on a limited batch of vehicles. The Door to body connector protective seal may not have been installed correctly which may allow moisture to enter the vehicle structure. This may cause stains on the interior upholstery of the vehicle, creating possible aesthetic damage. This action therefore involves checking the correct positioning of the seal and in extremely rare cases, draining any possible water ingress. **It should be noted that the possible presence of water has no functional impact on the vehicle.**

We remind you that all the Rapid Updates must be performed within the first workshop visit, regardless of the Mandatory setting set in Modis, as required by Maserati policies.


Also, for vehicles in Stock Dealer / PDI, it is necessary to carry out all action operations before delivery to the end customer, as required by the White Book and explicitly reported in the Pre-delivery checklist.

**Please read and review this bulletin first before ordering parts and/or starting the procedure.** Contact your Regional AfterSales Manager (RAM) or the Technical Support Helpdesk if you have any questions.

Thank You for your continued support and cooperation.

Maserati North America  
Aftersales Dept.

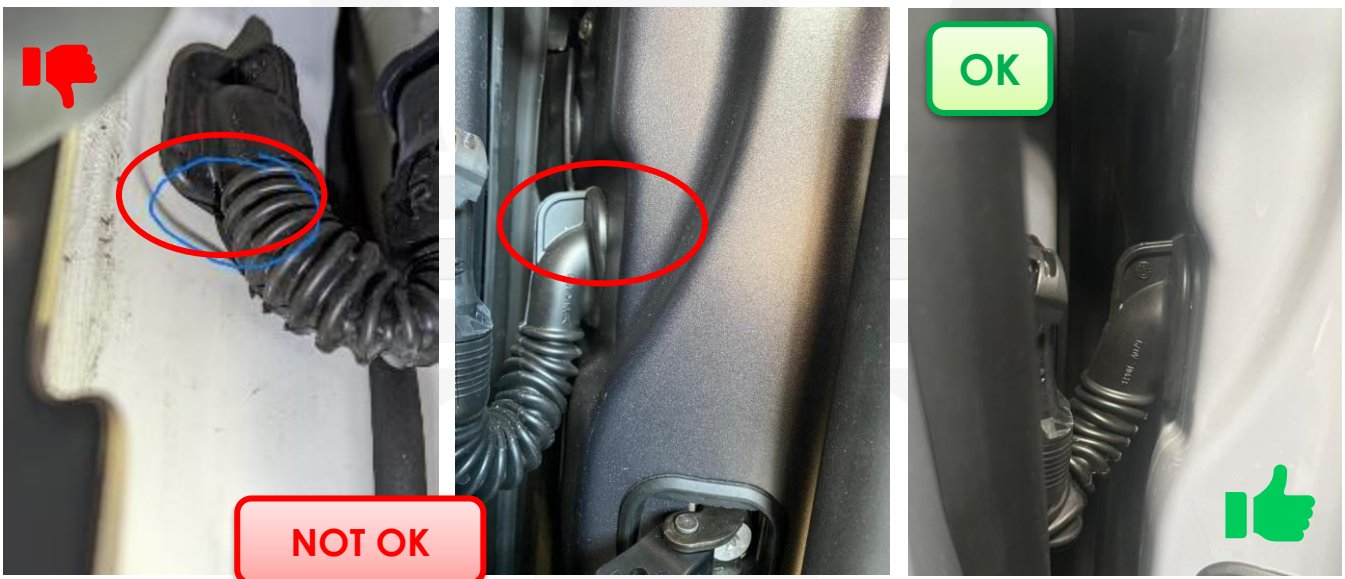
# Technical Procedure

 All images shown in this bulletin are for illustrative purposes only.

1. Always check ModisCS+ to see if the vehicle is involved in this action and if it has not been previously performed.
2. Locate the connector to be checked, in the internal area of the side door, both **right and left**.



3. Check the correct positioning of the seal by hand, make sure the entire surface of the gasket is inserted, and that there are no lifting or deviations.



4. Check both doors. If the seal is **perfectly seated** to the body, the **vehicle is compliant**, and no further action is required. The vehicle can be released.
5. If the seal is not correctly seated to the body the vehicle is **non-compliant**. Proceed to the next steps.
6. If the seal was not seated correctly, there may be possible moisture inside the vehicle frame. In this regard, we ask you to carry out another additional test to completely exclude the presence of water.
7. Disconnect the electrical connector from its seat by unlocking the slide with a suitable tool and check for the presence of water and/or corrosion on the electrical PINS.  
If **OK** → No action required – re-connect the connector and continue to the next steps.  
If **NOT OK** → Open a BOL as support request and attach clear photos and videos.



8. Once the test has been carried out on the electrical part of the "door to body" cable, carry out a dynamic test, called "**Slosh Test**", to exclude the presence of water inside the vehicle frame. The test consists of driving the vehicle to intercept any noise of water trapped in the vehicle frame.

### SLOSH Test

**NOTE: Perform the slosh test only if the gasket was found to be incorrectly positioned in point 3.**

- a. Get into the vehicle.
- b. Make sure you have limited any external noise sources (such as turning off the radio, fastening your seat belt to avoid the activation of the "seat belt reminder", etc.)
- c. Start engine.
- d. Engage forward gear D.
- e. Travel 5-10 metres at approximately 10 km/h and brake, stopping the vehicle.
- f. Engage reverse gear R.
- g. Travel 5-10 metres at approximately 10 km/h and brake, stopping the vehicle.
- h. REPEAT SEQUENCE 2-3 TIMES.

Pay close attention to any noise that might indicate the presence of water "swishing" inside the vehicle.

If you do not hear any sound that could indicate the presence of water, the vehicle is compliant, and no further intervention is necessary.

### WATER DRAINAGE PROCEDURE IN CASE OF SLOSH TEST (NOT OK RESULTS)

If, however, you should perceive the presence of liquid inside the vehicle, proceed with **draining the water** that may have collected inside the frame rails of the side members of the vehicle.

9. To drain the water, you can peel off the caps (clear stickers) on the side members of the vehicle, in the underbody area.
10. Remove the side shields following the instructions in the workshop manual:
  - a. **9.15.145 RH SIDE SKIRT Removal/Refitting - Replacement**
  - b. **9.15.146 LEFT SIDE SKIRT Removal/Refitting - Replacement**
11. Locate the body caps to be removed (6 on each side) on both sides of the vehicle and remove them.
12. Drain any water completely and **before replacing the cap (Clear stickers)**, use a compressed air to **make sure the frame has been completely dried.**



13. Restore the disassembled components by proceeding in reverse order to the disassembly procedure.
14. Procedure complete.

## Spare Parts

Only if you feel the presence of water and it is necessary to proceed with drainage will it be necessary to proceed with the removal and replacement of the caps (Clear stickers).

Description	Part number	Amount
ADHESIVE CAP	670036842	12

# Warranty Claim

Please complete the warranty request as follows:

Description	Code
Number of Rapid Updates	757
Warranty code	23
Error code	063
Component Code	8.60.078
Operation Code	
<ul style="list-style-type: none"> <li>▪ Preliminary check</li> <li>▪ Slosh test</li> <li>▪ Rework</li> </ul>	8.60.068.A (0.10 h) 8.60.068.B (0.20 h) 8.60.068.C (1.70 h)