



STAR ONLINE PUBLICATION



Case Number: S2408000016 Rev. B

Release Date: October 2024

Symptom/Vehicle Issue: Front Passenger Side and Rear Window Door Window Switches are Inoperative, Window Operation Does Work from the Driver Master Switch

Customer Complaint/Technician Observation: The owner complains the window switches at the front passenger and both rear doors do not function. The technician may find Diagnostic Trouble Codes (DTCs).

U1122-00 Lost Communication with Lin ECU 2

U1123-00 Lost Communication with Lin ECU 3,

U113D-00 Lost Communication with Master Power Window Switch.

Repair Procedure: Vehicles that set the above DTCs may experience a lock-up condition during a low voltage battery condition. If the findings are that both rear window switches are not communicating setting the above DTCs and are inoperative. Follow the diagnostics for the DTCs set to ensure there are no identified wiring issues present and replace the window switch with the most current part available to complete.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found