



## STAR ONLINE PUBLICATION



**Case Number:** S2422000003

**Release Date:** October 2024

**Symptom/Vehicle Issue:** Trailer Tire Pressure Monitor (TTPM) Programming Tips And Operation Information.

**Customer Complaint/Technician Observation:** Customer is having difficulty learning TTPM sensors and or one or more sensors are not learning. Some sensors may program, and others do not. Display shows “ - - “after vehicle/trailer is parked for overnight or longer.

**Discussion:** This document will share some tips from other techs that may help your success in assisting an owner with programming and understanding the operation of the TTPM system.

Sensor Programming:

Item 1: If the owner’s manual and Service Library steps do not lead to a successful pairing of the sensors, verify the correct pressure threshold is programmed into the radio selection. Inflate the tires to 5-10 psi higher than the threshold entered. Then when prompted lower the psi to the setting in the radio.

Item 2: If some tires program and others do not try placing the truck closer backing up 90 degrees to the trailer at the trailer tires and attempt programming again also over inflating the tires as stated in Item 1.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.**



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### Operation information:

Item 3: TTPM not showing values on the instrument cluster after a sleep cycle. It is normal for the trailer tire pressures to not display after being parked for a while for example overnight. The system will update and display on the screen as the vehicle is driven and the tires rotate. Test drive the vehicle to verify the sensor display updates and shows the pressure information.

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