



Service Bulletin

Bulletin No.: 24-NA-174

Date: August, 2024

INFORMATION

Subject: Temporary Service Part (TSP) Process Form on GlobalConnect

Brand:	Model:	Model Year:		Build Date:		Engine:	Transmission :
		from	to	from	to		
BrightDrop	All Passenger Cars and Trucks	2010	2025	—	—	—	—
Buick							
Cadillac							
Chevrolet							
GMC							

Involved Region or Country	North America
Information	Information on how to order Warranty Parts Center (WPC) parts from the TSP through GlobalConnect.

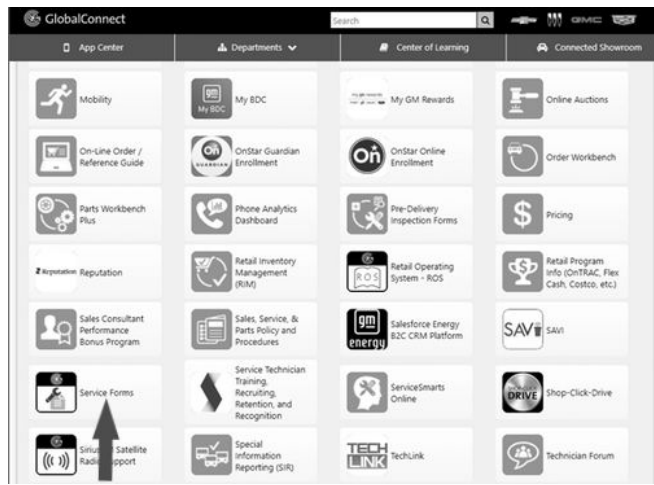
Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Service Procedure

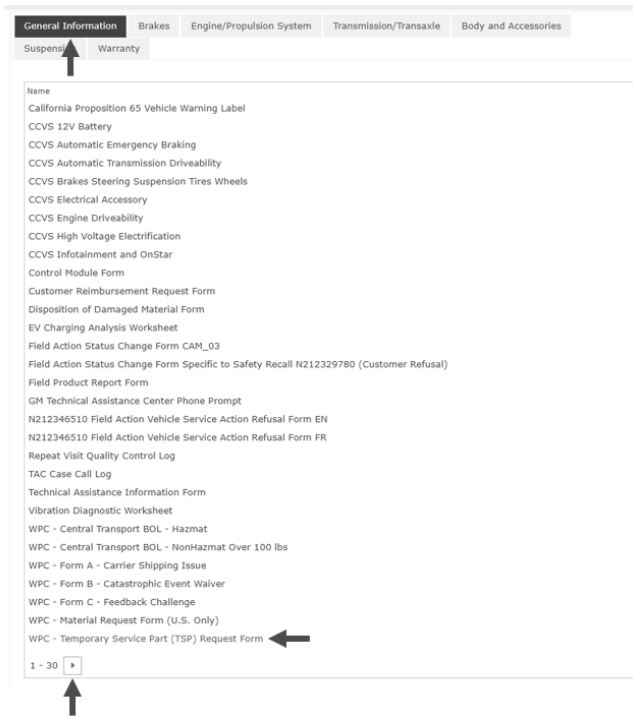


1. Go to GM GlobalConnect and select the App Center.

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2. Locate and select Service Forms, then click Launch.



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3. Locate the WPC – Temporary Service Part (TSP) Request Form under General Information.

Note: Forms are listed alphabetically. It may be necessary to select the arrow at the bottom of the page to move to page 2.

4. Select WPC – Temporary Service Part (TSP) Request Form and follow the instructions on the form.

Version	1
Modified	Released August 26, 2024

