

Play Or Noise On The Height Adjuster Or In The Seat Rail Of The Front Seats

Topic number	LI91.10-P-076097
Version	3
Function group	91.10 - Front seats
Date	10/3/24
Validity	BR 206 / 214 / 294 / 295 / 296 / 297 / 254 up to clean-point: Production status higher than or equal to E105
Reason for change	

Complaint

Play/noise at height adjuster or in seat guide rail on front seats

Cause

Tolerances and variations in the manufacturing process

Remedy

Review of barcode adhesive label on air intake pipe of height adjuster. The seat frame base with the height adjuster motor can be replaced if the production status is lower than E105 (pic.1: seat label)

If the production status is higher than or equal to E105, please create a TIPS case with videos and photos and send to B/C/E inbox.

In isolated cases, the label may be located on the inside of the air intake pipe; for this, the seat cushion must be removed.

Attachments	
File	Description
Pic.1 seat label.jpg	



WIS-References

Document number	Title	Note
AR91.10-P-1452WT	Remove/install seat adjustment unit on front seat	
AR91.10-P-1452EQS	Remove/install seat adjustment unit on front seat	

Disclaimer

NOTE: The information contained in this document is intended for use by trained, professional technicians with the knowledge to properly and safely perform diagnosis and repairs on Mercedes-Benz vehicles, using Mercedes-Benz approved tools and equipment. It informs service technicians about conditions that could occur in certain vehicles and provides information that could assist in proper vehicle diagnosis, service, or repair. It does not indicate that a defect is present in any vehicle referenced in this document nor does it imply warranty coverage. DO NOT assume that a symptom or condition, or a described cause of a symptom or condition, affects any particular vehicle or groups of vehicles, or that a described repair applies to any particular vehicle or groups of vehicles. There can be multiple causes resulting in the same or similar symptoms or conditions described in this document, and trained professional service technicians must use their diagnostic skills to make evaluations on a case-by-case basis. The information contained in this document does not guarantee warranty coverage nor does it extend the vehicle's warranty in any way.

Symptoms

Body > Seat > Noises > Cracking

Body > Seat > Noises > Grunting

Body > Seat > Noises > Knocks

XENTRY Tips

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note