

Roof Railing Causes Wind Noises

Topic number	LI77.40-P-078469
Version	1
Function group	77.40 - Roof rails
Date	10/3/24
Validity	X247/243 with code 720/725
Reason for change	

Complaint

Customer complains of wind noises.

Cause

The cause is being clarified.

Remedy

If wind noises can be clearly attributed to the roof railing, create a TIPS case with the following information:

- Detailed pictures of the roof railing in the actual state
- Detailed pictures of the roof railing in the taped-up state
- List of the work to pinpoint the cause
- Result of test to see whether the component part moves -> establish there is no rattle

Disclaimer

NOTE: The information contained in this document is intended for use by trained, professional technicians with the knowledge to properly and safely perform diagnosis and repairs on Mercedes-Benz vehicles, using Mercedes-Benz approved tools and equipment. It informs service technicians about conditions that could occur in certain vehicles and provides information that could assist in proper vehicle diagnosis, service, or repair. It does not indicate that a defect is present in any vehicle referenced in this document nor does it imply warranty coverage. DO NOT assume that a symptom or condition, or a described cause of a symptom or condition, affects any particular vehicle or groups of vehicles, or that a described repair applies to any particular vehicle or groups of vehicles. There can be multiple causes resulting in the same or similar symptoms or conditions described in this document, and trained professional service technicians must use their diagnostic skills to make evaluations on a case-by-case basis. The information contained in this document does not guarantee warranty coverage nor does it extend the vehicle's warranty in any way.

Symptoms				
Body > Body/Cab > Body noises > Wind noises				
Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note

XENTRY Tips

			65A31	Roof railing left
			65N31	Roof railing right